

As of 5 April 2024

Effective Date: 18 October 2019

Name of Service: Singtel Dark Fibre Service. *For more information refer to www.singtel.com.*

Description: Customised Dark Fibre Service Scheme (**Customised Scheme**)

Prices (including discounts):

(With effect from 5 April 2024) Table A

Service	Contract Term (Years)	Minimum Quantity (pairs)	Monthly Recurring Charge (\$ per pair)	One-Time Charge (\$ per pair)
Standard Dark Fibre / Dark Fibre with Path Diversity	1	14	USD \$1,700	USD \$1,000

(With effect from 5 April 2024) Table B

Service	Contract Term (Years)	Minimum Quantity (pairs)	Monthly Recurring Charge (\$ per pair)	One-Time Charge (\$ per pair)
Standard Dark Fibre / Dark Fibre with Path Diversity	1	30	USD \$1,500	USD \$1,000

(With effect from 27 January 2023) The customised tariffs will be applicable to all new and renewed Dark Fibre services subscribed under the Customised Scheme.

(With effect from 23 July 2020) Service Level Agreement

Service Availability

Outage (x)	Availability (%)	Rebate (% of MRC)
6 hours < x ≤ 8 hours	≥ 98.89% to < 99.17%	10%
8 hours < x ≤ 15 hours	≥ 97.92% to < 98.89%	20%
> 15 hours	< 97.92%	30%

(With effect from 5 April 2024) The OTC shall be waived for service(s) renewed under the Customised Scheme. For the avoidance of doubt, the OTC will be applicable for new service(s) subscribed under the Customised Scheme.

(With effect from 14 January 2021) Relocation of Dark Fibre circuits subscribed under the Customised Scheme will be charged an OTC of USD \$730 per pair per site. For the avoidance of doubt, relocation of both ends of the Dark Fibre service (i.e. 2 sites) will be charged at USD \$1,460 per pair.

Key Terms and Conditions:

1. **(With effect from 27 January 2023)** The contract term of the Customised Scheme is two (2) years.
2. **(With effect from 27 January 2023)** The contract term of the services subscribed under the Customised Scheme is one (1) year.
3. **(With effect from 27 January 2023)** The customer shall subscribe to the minimum quantities as stated in the pricing table above.
4. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
5. Both ends of the Dark Fibre Service subscribed under the Customised Scheme must connect to a data centre.
6. The service(s) subscribed under the Customised Scheme are subject to resource availability.
7. The customer shall not resell the service 'as is' or as a full or sub-bandwidth standalone Dark Fibre product.
8. No other discounts shall be applicable to the service(s) subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of Singtel Dark Fibre service shall remain applicable.

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Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

Refer to www.singtel.com

Eligibility:

(With effect from 26 April 2022) The Customised Scheme will be available to all similarly situated customers who satisfy the following criteria:

- a) is a duly licensed Facilities-Based Operator or Services-Based Operator or is a Content Aggregator;
- b) **(With effect from 5 April 2024)** currently has a minimum of 60 pairs of Dark Fibre (excluding temporary services); and
- c) accept the terms and conditions of the Customised Scheme in its entirety.