**Effective Date:** 1 February 2021

Name of Service: Singtel Meg@POP and BizVoice Service. For more

information, refer to www.singtel.com.

**Description:** Customised Meg@POP and BizVoice Service

Scheme (Customised Scheme)

## **Prices (including discounts):**

Service	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (standard) (\$ per circuit)
20 Mbps Meg@POP IPVPN eLite	6 circuits	\$110	Waived
40 Mbps Meg@POP IPVPN EthernetLink	2 circuits	\$360	Waived
60 Mbps Meg@POP IPVPN EthernetLink	1 circuit	\$400	Waived
100 Mbps Meg@POP IPVPN EthernetLink	1 circuit	\$440	Waived
200 Mbps Meg@POP IPVPN EthernetLink	1 circuit	\$840	Waived
60 Mbps Meg@POP IPVPN EthernetLink with Exchange Diversity	1 circuit	\$600	Waived
100 Mbps Meg@POP IPVPN EthernetLink with Exchange Diversity	1 circuit	\$630	Waived
200 Mbps Meg@POP IPVPN EthernetLink with Exchange Diversity	1 circuit	\$1,000	Waived
BizVoice Starter Plan + VAS Pack 2 + UC Add-On	(With effect from 21 March	\$13.50 per line	Waived
BizVoice Starter Plan + VAS Pack 3 + UC Add-On	<b>2024</b> ) 180 lines	\$15.75 per line	Waived

The customised tariffs will be applicable to all new, renewed, migrated, upgraded and/or downgraded Meg@POP and BizVoice circuits subscribed under the Customised Scheme.

## **Key Terms and Conditions:**

- 1. The contract term of the Customised Scheme is three (3) years.
- 2. (With effect from 31 January 2024) The minimum contract term of the services subscribed under the Customised Scheme is two (2) years.
- 3. (With effect from 31 January 2024) The customer shall subscribe to the minimum quantities as specified under the Customised Scheme.
- 4. **(With effect from 31 January 2024)** Circuits subscribed by the customer and its subsidiaries can be combined to meet the minimum quantities required under the Customised Scheme.
- 5. The customer shall not resell the services subscribed under the Customised Scheme.
- 6. The service(s) subscribed under the Customised Scheme are subject to resource availability.
- 7. Services subscribed under the Customised Scheme will continue at the customised prices after expiry of the service contract term.
- 8. The customer shall be eligible for external relocation waiver of two (2) Meg@POP IPVPN EthernetLink and/or Meg@POP IPVPN EthernetLink with Exchange Diversity circuits subscribed under the Customised Scheme.
- 9. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
- 10. All other standard prices, terms and conditions of the Singtel Meg@POP and BizVoice services shall remain applicable.

## **Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer is liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

(With effect from 21 March 2024) Notwithstanding the above, where the customer has subscribed to the minimum quantity of BizVoice services under the Customised Scheme, the customer is eligible for a PTC waiver for any additional BizVoice services (outside of the minimum quantity) subscribed under the Customised Scheme.

For details, refer to www.singtel.com

## **Eligibility:**

(With effect from 31 January 2024) The Customised Scheme is available to all similarly situated customers and their subsidiaries who accept the terms and conditions of the Customised Scheme in its entirety.