

With effect from 11 April 2024

Effective Date: 11 April 2024

Name of Service: Singtel Meg@POP service. *For details, refer to www.singtel.com.*

Description: Introduction of Meg@POP eLite electronic Bandwidth-on-Demand (eBoD) service (**Service**)

Prices (including discounts):

One – time charge: \$50 per request

By subscribing to the Service, customers may upgrade the bandwidth of their Meg@POP eLite circuits in the following manner:

Bandwidth of current eLite circuit	Incremental bandwidths available	Daily charge
10 Mbps	10, 20, 30, 40, 50, 60, 70, 80 and 90 Mbps	\$7 per block of 10 Mbps
20 Mbps	10, 20, 30, 40, 50, 60, 70 and 80 Mbps	
30 Mbps	10, 20, 30, 40, 50, 60 and 70 Mbps	\$5 per block of 10 Mbps
40 Mbps	10, 20, 30, 40, 50 and 60 Mbps	
50 Mbps	10, 20, 30, 40 and 50 Mbps	\$4 per block of 10 Mbps
60 Mbps	10, 20, 30 and 40 Mbps	
70 Mbps	10, 20 and 30 Mbps	
80 Mbps	10 and 20 Mbps	
90 Mbps	10 Mbps	
200 Mbps	100, 200, 300, 400, 500, 600, 700 and 800 Mbps	\$12 per block of 100 Mbps
300 Mbps	100, 200, 300, 400, 500, 600 and 700 Mbps	
400 Mbps	100, 200, 300, 400, 500 and 600 Mbps	
500 Mbps	100, 200, 300, 400 and 500 Mbps	\$10 per block of 100 Mbps
600 Mbps	100, 200, 300 and 400 Mbps	
700 Mbps	100, 200 and 300 Mbps	
800 Mbps	100 and 200 Mbps	
900 Mbps	100 Mbps	

Key Terms and Conditions:

1. The Service is a value-added service which is only available to Meg@POP eLite customers with existing circuits of between 10 Mbps and 90 Mbps, and between 200 Mbps and 900 Mbps, and whose circuits are still within the contract term.

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2. The Service must be subscribed via the MyConnect Portal only.
3. The Service is subject to resource availability.
4. The contract term for the Service is a minimum of one (1) day, and a maximum of six (6) months.
5. The RFS date of the Service must be on or after the start date of the Meg@POP eLite circuit, and the Service must be activated within two (2) weeks of the application date for the Service.
6. The end date of the Service must be on or before the end date of the Meg@POP eLite circuit and cannot exceed six (6) months from the start date of the Service.
7. There shall be no auto-renewal for the Service.
8. No other discounts shall apply to the Service.
9. All other standard terms and conditions of the Singtel Meg@POP service and Meg@POP eLite service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the Service during the service contract term, the customer shall not be liable for any premature termination charges for the Service.

If the customer terminates the Meg@POP eLite circuit during the circuit contract term, the Service tied to that particular Meg@POP eLite circuit shall be similarly terminated.

Eligibility:

All customers