

(as of 28 February 2024)

**Effective Date:** 1 March 2021

**Name of Service:** Singtel BizVoice Services. *For more information, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised BizVoice Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

Service	Minimum Circuit Quantity	Contract Term	Monthly Recurring Charge (MRC) (\$ Per Line)	One Time Charge (OTC) (\$ Per Line)
BizVoice Starter Plan	(With effect from 28 February 2024) 880	3 years, with an option to extend for an additional 2 years	\$10.50	Waived
UC Add-On	(With effect from 28 February 2024) 880		\$2	Waived
Starter Plan VAS Pack 1	N.A.	Minimum of 12 months	Waived	Waived
Starter Plan VAS Pack 2	N.A.		Waived	Waived
Starter Plan VAS Pack 3	N.A.		Waived	Waived
Voice Mail	N.A.		Waived	Waived

The customised tariffs will be applicable to all new and renewed BizVoice services subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is three (3) years with the option to extend for another two (2) years.

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2. The contract term of the services subscribed under the Customised Scheme is as per the pricing table.
3. The services offered under the Customised Scheme are subject to resource availability.
4. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
7. For the avoidance of doubt, where a line is terminated, any VAS or VAS Pack associated with the line will also be terminated and the customer will be liable for any applicable PTC.
8. All other standard prices, terms and conditions of the Singtel BizVoice service shall remain applicable.

#### **Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the MRC for the remaining contract term.

*refer to [www.singtel.com](http://www.singtel.com)*

#### **Eligibility:**

The Customised Scheme will be available to all similarly situated customers who satisfy the following criteria:

- a) subscribes to the minimum quantity prescribed under the Customised Scheme; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.