Effective Date: 2 December 2024

Name of Service: Singtel Meg@POP Service. For additional

details, refer to www.singtel.com

Description: Customised Meg@POP service scheme

(Customised Scheme)

Prices (including discounts):

| Service | Minimum Quantity (circuits) | Monthly Recurring Charges (MRC) (\$ per circuit) | | | One-Time Charge |
|---|-----------------------------------|--|---------|---------|------------------------|
| | | 1-year | 2-years | 3-years | (OTC) (\$ per circuit) |
| 10 Mbps Meg@POP IPVPN eLite | 130 | \$92 | \$80 | \$72 | Standard: Waived |
| 10 Mbps Meg@POP IPVPN eLite bundled with HP MSR 954 | | \$122 | \$99 | \$90 | Standard: Waived |
| 20 Mbps Meg@POP IPVPN eLite | | \$120 | \$109 | \$100 | Standard: Waived |
| 20 Mbps Meg@POP IPVPN eLite bundled with HP MSR 954 | | \$132 | \$120 | \$112 | Standard: Waived |
| 100 Mbps Meg@POP IPVPN EthernetLink | 1 | N.A. | N.A. | \$870 | Standard: Waived |
| 200 Mbps Meg@POP IPVPN EthernetLink | | N.A. | N.A. | \$1,600 | Standard: Waived |
| 100 Mbps Meg@POP IPVPN EthernetLink Autobackup Exchange Diversity | 1 | N.A. | N.A. | \$894 | Standard: Waived |
| 200 Mbps Meg@POP IPVPN EthernetLink Autobackup Exchange Diversity | | N.A. | N.A. | \$1,500 | Standard: Waived |
| 150 Mbps Meg@POP mLink (Data Bundle 30GB) | 10 | \$98 | \$96 | \$95 | Standard: Waived |

The customised tariffs will be applicable to all new, renewed, upgraded and/or migrated circuits subscribed under the Customised Scheme.

Key Terms and Conditions:

- 1. The contract term of the Customised Scheme is three (3) years.
- 2. The contract term of the services subscribed under the Customised Scheme is as stated above in the pricing table.
- 3. The customer shall subscribe to the minimum quantity specified under the Customised Scheme within a period of one (1) year from the start date of the customer's agreement.
- 4. In the event that the customer and its related companies do not meet the minimum circuit commitment, all services subscribed under the Customised Scheme shall revert to the prevailing list price.
- 5. The customer is eligible to enjoy up to 54 free Meg@POP Private Extranet Access under this Customised Scheme.
- 6. The services offered under the Customised Scheme are subject to resource availability.
- 7. The customer shall not resell the services subscribed under the Customised Scheme "as is".
- 8. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
- 9. Circuits subscribed by the customer and its related companies may be combined to meet the minimum quantity of circuits and minimum volume required under the Customised Scheme.
- 10. The bundled router offered under the Customised Scheme is subject to stock availability. Singled reserves the right to replace the router with another model of similar or higher value.
- 11. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
- 12. All other standard prices, terms and conditions of the Singtel Meg@POP and Meg@POP Extranet Access service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

Notwithstanding the above, for circuits subscribed under the Customised Scheme, the customer and its related companies shall in totality be eligible for:

a. A waiver of the IP reconfiguration OTC for up to 10 Meg@POP circuits;

- b. A waiver of the relocation OTC for up to 10 Meg@POP IPVPN eLite circuits per year during the Customised Scheme;
- c. A waiver of the PTC for up to 10 Meg@POP IPVPN eLite circuits on two (2) or three (3) years' service contract term; and
- d. (With effect from 3 January 2025) A waiver of the PTC for up to two (2) existing Meg@POP IPVPN eLite circuits (subscribed under list prices) when the customer upgrades the existing circuits to services under the Customised Scheme.

For the avoidance of doubt, the above b) and c) are subject to the following conditions:

- a. termination or relocation arises from the completion of the project or business changes; and
- b. the remaining service contract term of the circuits to be terminated or relocated is no more than 12 months.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers and its related companies who satisfy the following criteria:

- a. currently has a minimum of 300 Meg@POP IPVPN eLite circuits; and
- b. accepts the terms and conditions of the Customised Scheme in its entirety.