

Effective Date: 30 December 2024

Name of Service: Singtel Ethernet Line service. *For details, refer to www.singtel.com.*

Description: Customised Ethernet Line service scheme
(Customised Scheme)

Prices (including discounts):

Table A

Service	Contract Term	Total Quantity (circuits)	Monthly Recurring Charge (MRC) (\$ per circuit)	One-Time Charge (OTC) (\$ per circuit)
100 Mbps Ethernet Line Point-to-Multipoint (PTMP) Tail-End	1 year with the option to extend for up to 2 years for 1 time	17	\$485	Standard: Waived Express: \$2,000

Table B

Service	Contract Term	Maximum Quantity (circuits)	MRC (\$ per circuit)	OTC (\$ per circuit)
2,000 Mbps Ethernet Line Point-to-Multipoint (PTMP) Head-End	1 year with the option to extend for up to 2 years for 1 time	1	Waived	Standard: Waived Express: \$4,000
2,000 Mbps Ethernet Line PTMP Head-End with Path Diversity	1 year with the option to extend for up to 2	1	Waived	Standard: Waived Express: \$4,000

	years for 1 time			
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Table C

Service	Contract Term	MRC (\$ per circuit)	OTC (\$ per circuit)
100 Mbps Ethernet Line PTMP Tail-End	1 year with the option to extend for up to 2 years for 1 time	\$500	Standard: Waived Express: \$2,000
2,000 Mbps Ethernet Line PTMP Head-End (Temporary)	1 month	\$2,095	Standard: \$2,000 Express: \$4,000

Relocation for Point to Multipoint	One-Time Charge (OTC) (\$ per circuit)
Internal per access per relocation	Standard: Waived
External per access per relocation	Standard: \$1,500

The customised tariffs will be applicable to all new and renewed Ethernet Line circuits subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is one (1) year, with the option to extend up to two (2) years for one (1) time.
2. The contract term of the service(s) subscribed under the Customised Scheme is as per the pricing table(s) above.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table(s) above in a single order.
4. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
5. In the event that both the Ethernet Line PTMP Head-End circuit(s) under Table B fail, the customer may activate one (1) out of three (3) Tail-End circuits (which are pre-identified by the customer) to function as a Head-End circuit for a temporary period of time.

6. For the avoidance of doubt, for subscriptions of additional Ethernet Line PTMP Tail-End or Head-End (Temporary) circuits subscribed under Table C, the customer shall provide compatible Customer Premise Equipment (**CPE**), including router, to enable the installation of the circuit.
7. The service(s) subscribed under the Customised Scheme are subject to resource availability.
8. The customer shall not resell the service(s) subscribed under the Customised Scheme “as is” or as a standalone service but may use the service(s) as part of its own network to offer its own services.
9. No other promotions or discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
10. All other standard prices, terms and conditions of the Singtel Ethernet Line service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the Ethernet Line service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the MRC of the remaining contract term.

Refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) has a minimum revenue spend of \$1 million on Singtel services in the last 12 months prior to the start of the customer’s agreement;
- b) migrates a minimum of one (1) MetroEthernet service to a service subscribed under the Customised Scheme; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.