Effective Date:	26 November 2024			
Name of Service:	Singtel UC Connector Services. For more information, refer to www.singtel.com			
Description:	Customised Singtel UC Connector Service Scheme (Customised Scheme)			

Prices (including discounts):

Service	Contract Term	Minimum Quantity (lines)	Monthly Recurring Charge (MRC) (\$ per line)	One-Time Charge (OTC) (\$ per line)
Teams UC Direct Connect	Minimum of 3 years	200	\$9	Waived

The customised tariffs will be applicable to all new and renewed services subscribed under the Customised Scheme.

Key Terms and Conditions:

- 1. The contract term of the Customised Scheme is a minimum of three (3) years and for the avoidance of doubt, will not be perpetually available.
- 2. The contract term of the services subscribed under the Customised Scheme is as specified in the pricing table.
- 3. The customer shall subscribe to the minimum quantity specified under the Customised Scheme.
- 4. Services subscribed by the customer and its related companies can be combined to meet the minimum quantity specified under the Customised Scheme.
- 5. The services subscribed under the Customised Scheme are subject to resource availability.
- 6. The customer shall not resell the services subscribed under the Customised Scheme.
- 7. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
- 8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
- 9. All other standard prices, terms and conditions of the Singtel UC Connector services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (**PTC**) of 100% of the charges for the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers and their related companies who satisfy the following criteria:

- a) is a Non-Profit Organization (**NPO**) listed on the National Council of Social Service (**NCSS**) webpage; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.

For the avoidance of doubt, the related companies must also be NPOs.