

**Effective Date:** 1 March 2021

**Name of Service:** Singtel ISDN Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised ISDN Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

Service	Monthly Recurring Charge (MRC) (\$ per circuit)		One-Time Charge (OTC) (\$ per circuit) Standard Installation	
	(With effect from 27 November 2024) Minimum of 12 months contract term	(With effect from 27 November 2024) Minimum of 24 months contract term	(With effect from 27 November 2024) Minimum of 12 months contract term	(With effect from 27 November 2024) Minimum of 24 months contract term
ISDN10 line	\$170	\$165	\$800	\$400
ISDN30 line	\$270	\$250	Central: \$1,000; Non-central: \$1,500	Central: \$500; Non-central: \$750
Caller Number Display	Waived	Waived	Waived	Waived
Multi Line Hunting (only for ISDN30)	Waived	Waived	Waived	Waived
DDI (per block of 10)	\$10	\$9	\$85	\$45

The customised tariffs will be applicable to all new and renewed circuits subscribed under the Customised Scheme.

**Key Terms and Conditions:**

- (With effect from 27 November 2024)** The contract term of the Customised Scheme is a minimum of 12 months with an option to extend for a minimum of one (1) month.
- (With effect from 27 November 2024)** The contract term of the services subscribed under the Customised Scheme is as per the pricing table.

*As of 27 November 2024*

3. The services offered under the Customised Scheme are subject to resource availability.
4. Circuits subscribed under the Customised Scheme will continue at customised prices after expiry of the circuit contract term.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
7. All other standard prices, terms and conditions of the Singtel ISDN service shall remain applicable.

### **Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the MRC for the remaining contract term.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

### **Eligibility:**

**(With effect from 27 November 2024)** The Customised Scheme is available to all similarly situated customers and their related companies who satisfy the following criteria:

- a) currently has or is willing to subscribe to a minimum of 200 ISDN lines; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.

**(With effect from 27 November 2024)** For all similarly situated customers, circuits subscribed by the customer and its related companies can be combined to meet the minimum circuit requirements.