

Effective Date: 23 September 2022

Name of Service: Singtel Gigawave Service. *For additional details, refer to www.singtel.com*

Description: Customised Gigawave service scheme (**Customised Scheme**)

Prices (including discounts):

Service Description	Contract Term (years)	Minimum Quantity (circuits)	Monthly Recurring Charge (MRC) (\$ per circuit)
1 Gbps Gigawave	2	(With effect from 15 November 2024) 5	\$1,328
1 Gbps Gigawave with Exchange Diversity		(With effect from 15 November 2024) 5	\$1,394
8 Gbps Gigawave		2	\$1,743
8 Gbps Gigawave with Exchange Diversity		2	\$1,831
10 Gbps Gigawave		3	\$2,120
10 Gbps Gigawave with Exchange Diversity		3	\$2,226
(Removed with effect from 15 November 2024)			

The customised tariffs will be applicable to new, renewed and upgraded circuits subscribed under the Customised Scheme.

(With effect from 11 April 2023) Prevailing standard and express One-Time Charges shall apply.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. **(With effect from 11 April 2023)** The contract term of the services subscribed under the Customised Scheme is as per the pricing table above.
3. **(With effect from 15 November 2024)** The customer shall subscribe to the minimum quantity as prescribed under the Customised Scheme in a single order.

As of 15 November 2024

4. The services subscribed under the Customised Scheme are subject to resource availability.
5. The customer is not allowed to resell the services subscribed under the Customised Scheme.
6. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
7. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
8. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer is liable for a premature termination charge (PTC) of 100% of the remaining contract term.

(Removed with effect from 15 November 2024)

For details, refer to www.singtel.com.

Eligibility:

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) **(With effect from 15 November 2024)** currently has a minimum revenue spend of \$1 million on Singtel Group services in the last 12 months prior to the start date of the customer's agreement; and
- b) accept the terms and conditions of the Customised Scheme in its entirety.