

**Effective Date:** 12 September 2024

**Name of Service:** Singtel ISDN and Local Toll Free Services. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised ISDN and Local Toll Free service scheme  
**(Customised Scheme)**

**Prices (including discounts):**

<b>Service Description</b>	<b>Contract Term</b>	<b>Minimum Quantity (circuits)</b>	<b>Monthly Recurring Charge (MRC) (\$ per circuit)</b>	<b>One Time Charge (OTC) (\$ per circuit)</b>
ISDN30	Minimum of 24 months	2	\$250	Standard: Waived
Exchange Diversity	Minimum of 24 months	1	\$331	Standard: Waived
DDI Number (per block of 10 contiguous numbers)	Minimum of 3 months	5	\$9	Standard: Waived
Caller Number Display	Minimum of 3 months	NA	Waived	Standard: Waived
Multi-Line Hunting: Switch Rotate Switch Back	Minimum of 3 months	NA	Waived	Standard: Waived
1800 Local Toll Free Subscription	Minimum of 24 months	1	\$20	\$50
1800 Local Toll Free Answering Line	Minimum of 24 months	60	\$25	Waived

The customised tariffs will be applicable to all new and renewed ISDN and Local Toll Free services subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is a minimum of 24 months and for the avoidance of doubt, will not be perpetually available.
2. The contract term of the services subscribed under the Customised Scheme is as stated in the pricing table above.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table above.
4. The services subscribed under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel ISDN and Local Toll Free services shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the MRC for the remaining contract term.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a. currently has a minimum revenue spend of \$1 million on Singtel Group services in the last 12 months prior to the start date of the customer's agreement; and
- b. accept the terms and conditions of the Customised Scheme in its entirety.