

Effective Date: 8 March 2024

Name of Service: Singtel Gigawave, MetroEthernet and Dark Fibre Service. *For more information, refer to www.singtel.com.*

Description: Customised Gigawave, MetroEthernet and Dark Fibre service scheme (**Customised Scheme**)

Prices (including discounts):

Table 1a: MetroEthernet Point-to-Multipoint (PTMP) Tail-end / PTMP Tail-end with Exchange Diversity

Bandwidth	Monthly Recurring Charge (MRC) (\$ per circuit)			One-Time Charge (OTC) (\$ per site)
	1-year term	2-year term	3-year term	1-year term
2 Mbps	\$315	\$300	\$284	Standard: \$500 Express: \$1,000
4 Mbps	\$382	\$363	\$344	Standard: \$500 Express: \$1,000
6 Mbps	\$481	\$457	\$433	Standard: \$500 Express: \$1,000
8 Mbps	\$564	\$536	\$508	Standard: \$500 Express: \$1,000
10 Mbps	\$631	\$599	\$568	Standard: \$1,000 Express: \$2,000
20 Mbps	\$714	\$678	\$642	Standard: \$1,000 Express: \$2,000
30 Mbps	\$764	\$725	\$687	Standard: \$1,000 Express: \$2,000
40 Mbps	\$813	\$773	\$732	Standard: \$1,000 Express: \$2,000
50 Mbps	\$863	\$820	\$777	Standard: \$1,000 Express: \$2,000
60 Mbps	\$872	\$828	\$784	Standard: \$1,000 Express: \$2,000
70 Mbps	\$888	\$844	\$799	Standard: \$1,000 Express: \$2,000
80 Mbps	\$905	\$859	\$814	Standard: \$1,000 Express: \$2,000

90 Mbps	\$921	\$875	\$829	Standard: \$1,000 Express: \$2,000
100 Mbps	\$1,000	\$950	\$900	Standard: \$1,000 Express: \$2,000
200 Mbps	\$1,156	\$1,098	\$1,040	Standard: \$1,000 Express: \$2,000
300 Mbps	\$1,513	\$1,437	\$1,362	Standard: \$1,000 Express: \$2,000
400 Mbps	\$1,750	\$1,663	\$1,575	Standard: \$1,000 Express: \$2,000
500 Mbps	\$1,800	\$1,710	\$1,620	Standard: \$1,000 Express: \$2,000
600 Mbps	\$1,800	\$1,710	\$1,620	Standard: \$1,000 Express: \$2,000
700 Mbps	\$1,800	\$1,710	\$1,620	Standard: \$1,000 Express: \$2,000
800 Mbps	\$1,800	\$1,710	\$1,620	Standard: \$1,000 Express: \$2,000
900 Mbps	\$1,800	\$1,710	\$1,620	Standard: \$1,000 Express: \$2,000
1 Gbps	\$1,800	\$1,710	\$1,620	Standard: \$1,000 Express: \$2,000

Table 1b: MetroEthernet PTMP Tail-end with Path Diversity

Bandwidth	MRC (\$ per circuit)			OTC (\$ per site)
	1-year term	2-year term	3-year term	1-year term
2 Mbps	\$382	\$366	\$342	Standard: \$500 Express: \$1,000
4 Mbps	\$455	\$435	\$407	Standard: \$500 Express: \$1,000
6 Mbps	\$528	\$504	\$470	Standard: \$500 Express: \$1,000
8 Mbps	\$619	\$591	\$553	Standard: \$500 Express: \$1,000
10 Mbps	\$698	\$656	\$635	Standard: \$1,000 Express: \$2,000
20 Mbps	\$787	\$741	\$716	Standard: \$1,000 Express: \$2,000
30 Mbps	\$838	\$800	\$751	Standard: \$1,000 Express: \$2,000

40 Mbps	\$897	\$856	\$805	Standard: \$1,000 Express: \$2,000
50 Mbps	\$945	\$892	\$848	Standard: \$1,000 Express: \$2,000
60 Mbps	\$959	\$905	\$862	Standard: \$1,000 Express: \$2,000
70 Mbps	\$981	\$936	\$883	Standard: \$1,000 Express: \$2,000
80 Mbps	\$993	\$939	\$894	Standard: \$1,000 Express: \$2,000
90 Mbps	\$1,015	\$960	\$915	Standard: \$1,000 Express: \$2,000
100 Mbps	\$1,101	\$1,042	\$992	Standard: \$1,000 Express: \$2,000
200 Mbps	\$1,277	\$1,219	\$1,140	Standard: \$1,000 Express: \$2,000
300 Mbps	\$1,731	\$1,643	\$1,567	Standard: \$1,000 Express: \$2,000
400 Mbps	\$1,931	\$1,829	\$1,742	Standard: \$1,000 Express: \$2,000
500 Mbps	\$1,975	\$1,885	\$1,767	Standard: \$1,000 Express: \$2,000
600 Mbps	\$1,975	\$1,885	\$1,767	Standard: \$1,000 Express: \$2,000
700 Mbps	\$1,975	\$1,885	\$1,767	Standard: \$1,000 Express: \$2,000
800 Mbps	\$1,975	\$1,885	\$1,767	Standard: \$1,000 Express: \$2,000
900 Mbps	\$1,975	\$1,885	\$1,767	Standard: \$1,000 Express: \$2,000
1 Gbps	\$1,975	\$1,885	\$1,767	Standard: \$1,000 Express: \$2,000

Table 1c: MetroEthernet Point-to-Point (PTP) / PTP with Exchange Diversity

Bandwidth	MRC (\$ per circuit)			OTC (\$ per circuit)
	1-year term	2-year term	3-year term	1-year term
2 Mbps	\$425	\$404	\$383	Standard: \$1,000 Express: \$2,000
4 Mbps	\$552	\$524	\$497	Standard: \$1,000 Express: \$2,000

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6 Mbps	\$750	\$713	\$675	Standard: \$1,000 Express: \$2,000
8 Mbps	\$780	\$741	\$702	Standard: \$1,000 Express: \$2,000
10 Mbps	\$810	\$770	\$729	Standard: \$2,000 Express: \$4,000
20 Mbps	\$870	\$827	\$783	Standard: \$2,000 Express: \$4,000
30 Mbps	\$940	\$893	\$846	Standard: \$2,000 Express: \$4,000
40 Mbps	\$1,005	\$955	\$905	Standard: \$2,000 Express: \$4,000
50 Mbps	\$1,070	\$1,017	\$963	Standard: \$2,000 Express: \$4,000
60 Mbps	\$1,112	\$1,056	\$1,001	Standard: \$2,000 Express: \$4,000
70 Mbps	\$1,228	\$1,167	\$1,105	Standard: \$2,000 Express: \$4,000
80 Mbps	\$1,415	\$1,344	\$1,274	Standard: \$2,000 Express: \$4,000
90 Mbps	\$1,581	\$1,502	\$1,423	Standard: \$2,000 Express: \$4,000
100 Mbps	\$1,690	\$1,606	\$1,521	Standard: \$2,000 Express: \$4,000
200 Mbps	\$1,936	\$1,839	\$1,742	Standard: \$2,000 Express: \$4,000
300 Mbps	\$1,983	\$1,884	\$1,785	Standard: \$2,000 Express: \$4,000
400 Mbps	\$2,020	\$1,919	\$1,818	Standard: \$2,000 Express: \$4,000
500 Mbps	\$2,110	\$2,005	\$1,899	Standard: \$2,000 Express: \$4,000
600 Mbps	\$2,110	\$2,005	\$1,899	Standard: \$2,000 Express: \$4,000
700 Mbps	\$2,110	\$2,005	\$1,899	Standard: \$2,000 Express: \$4,000
800 Mbps	\$2,110	\$2,005	\$1,899	Standard: \$2,000 Express: \$4,000
900 Mbps	\$2,110	\$2,005	\$1,899	Standard: \$2,000 Express: \$4,000
1 Gbps	\$2,110	\$2,005	\$1,899	Standard: \$2,000

				Express: \$4,000
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Table 1d: MetroEthernet Point-to-Point (**PTP**) with Path Diversity

Bandwidth	MRC (\$ per circuit)			OTC (\$ per circuit)
	1-year term	2-year term	3-year term	1-year term
2 Mbps	\$514	\$493	\$461	Standad: \$1,000 Express: \$2,000
4 Mbps	\$657	\$629	\$588	Standad: \$1,000 Express: \$2,000
6 Mbps	\$822	\$785	\$732	Standad: \$1,000 Express: \$2,000
8 Mbps	\$855	\$816	\$765	Standad: \$1,000 Express: \$2,000
10 Mbps	\$896	\$843	\$815	Standard: \$2,000 Express: \$4,000
20 Mbps	\$960	\$903	\$873	Standard: \$2,000 Express: \$4,000
30 Mbps	\$1,031	\$985	\$924	Standard: \$2,000 Express: \$4,000
40 Mbps	\$1,108	\$1,058	\$995	Standard: \$2,000 Express: \$4,000
50 Mbps	\$1,172	\$1,105	\$1,052	Standard: \$2,000 Express: \$4,000
60 Mbps	\$1,223	\$1,155	\$1,100	Standard: \$2,000 Express: \$4,000
70 Mbps	\$1,356	\$1,295	\$1,221	Standard: \$2,000 Express: \$4,000
80 Mbps	\$1,554	\$1,469	\$1,398	Standard: \$2,000 Express: \$4,000
90 Mbps	\$1,742	\$1,648	\$1,570	Standard: \$2,000 Express: \$4,000
100 Mbps	\$1,862	\$1,761	\$1,678	Standard: \$2,000 Express: \$4,000
200 Mbps	\$2,138	\$2,042	\$1,910	Standard: \$2,000 Express: \$4,000
300 Mbps	\$2,269	\$2,153	\$2,054	Standard: \$2,000 Express: \$4,000
400 Mbps	\$2,228	\$2,111	\$2,011	Standard: \$2,000 Express: \$4,000
500 Mbps	\$2,315	\$2,210	\$2,072	Standard: \$2,000

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				Express: \$4,000
600 Mbps	\$2,315	\$2,210	\$2,072	Standard: \$2,000 Express: \$4,000
700 Mbps	\$2,315	\$2,210	\$2,072	Standard: \$2,000 Express: \$4,000
800 Mbps	\$2,315	\$2,210	\$2,072	Standard: \$2,000 Express: \$4,000
900 Mbps	\$2,315	\$2,210	\$2,072	Standard: \$2,000 Express: \$4,000
1 Gbps	\$2,315	\$2,210	\$2,072	Standard: \$2,000 Express: \$4,000

(With effect from 22 August 2024) Table 1e: MetroEthernet DC-DC

Bandwidth	MRC (\$ per circuit)			OTC (\$ per circuit)
	1-year term	2-year term	3-year term	1-year term
2 Mbps	\$324	\$314	\$293	Standad: \$1,000 Express: \$2,000
4 Mbps	\$526	\$498	\$471	Standad: \$1,000 Express: \$2,000
6 Mbps	\$649	\$567	\$531	Standad: \$1,000 Express: \$2,000
8 Mbps	\$566	\$490	\$464	Standad: \$1,000 Express: \$2,000
10 Mbps	\$577	\$489	\$470	Standard: \$2,000 Express: \$4,000
20 Mbps	\$806	\$687	\$655	Standard: \$2,000 Express: \$4,000
30 Mbps	\$836	\$722	\$677	Standard: \$2,000 Express: \$4,000
40 Mbps	\$915	\$787	\$750	Standard: \$2,000 Express: \$4,000
50 Mbps	\$955	\$826	\$773	Standard: \$2,000 Express: \$4,000
60 Mbps	\$988	\$835	\$803	Standard: \$2,000 Express: \$4,000
70 Mbps	\$1,100	\$936	\$887	Standard: \$2,000 Express: \$4,000
80 Mbps	\$1,276	\$1,205	\$1,149	Standard: \$2,000 Express: \$4,000
90 Mbps	\$1,420	\$1,342	\$1,276	Standard: \$2,000

				Express: \$4,000
100 Mbps	\$1,518	\$1,434	\$1,364	Standard: \$2,000 Express: \$4,000
200 Mbps	\$1,734	\$1,653	\$1,558	Standard: \$2,000 Express: \$4,000
300 Mbps	\$1,781	\$1,699	\$1,600	Standard: \$2,000 Express: \$4,000
400 Mbps	\$1,828	\$1,727	\$1,657	Standard: \$2,000 Express: \$4,000
500 Mbps	\$1,905	\$1,816	\$1,711	Standard: \$2,000 Express: \$4,000
600 Mbps	\$1,905	\$1,816	\$1,711	Standard: \$2,000 Express: \$4,000
700 Mbps	\$1,905	\$1,816	\$1,711	Standard: \$2,000 Express: \$4,000
800 Mbps	\$1,905	\$1,816	\$1,711	Standard: \$2,000 Express: \$4,000
900 Mbps	\$1,905	\$1,816	\$1,711	Standard: \$2,000 Express: \$4,000
1 Gbps	\$1,905	\$1,816	\$1,711	Standard: \$2,000 Express: \$4,000

(With effect from 22 August 2024) Table 1f: MetroEthernet Point-to-Multipoint (PTMP) Head-end

Service	Contract Term	Maximum Quantity	MRC (\$ per circuit)	OTC (\$ per circuit)
4 Gbps MetroEthernet PTMP (Head-End)	2 years	3 circuits	Waived	Standard: \$4,000 Express: \$8,000
10 Gbps MetroEthernet PTMP (Head-End)	2 years		Waived	Standard: \$4,000 Express: \$8,000

Table 2: Gigawave

Service	MRC (\$ per circuit)			OTC (\$ per circuit)
	1-year term	2-year term	3-year term	1-year term
1 Gbps Gigawave	\$2,450	\$2,320	\$2,200	Standard: \$2,000 Express: \$4,000

10 Gbps Gigawave	\$4,560	\$4,330	\$4,100	Standard: \$2,000 Express: \$4,000
(With effect from 22 August 2024) 1 Gbps Gigawave with Exchange Diversity	\$3,250	\$3,120	\$2,980	Standard: \$2,000 Express: \$4,000
(With effect from 22 August 2024) 10 Gbps Gigawave with Exchange Diversity	\$5,600	\$5,350	\$5,100	Standard: \$2,000 Express: \$4,000
(With effect from 22 August 2024) 1 Gbps Gigawave with Path Diversity	\$3,300	\$3,160	\$3,020	Standard: \$2,000 Express: \$4,000
(With effect from 22 August 2024) 10 Gbps Gigawave with Path Diversity	\$5,600	\$5,350	\$5,100	Standard: \$2,000 Express: \$4,000
1 Gbps Enhanced Gigawave	\$3,450	\$3,270	\$3,110	Standard: \$2,000 Express: \$4,000
10 Gbps Enhanced Gigawave	\$5,800	\$5,600	\$5,500	Standard: \$2,000 Express: \$4,000
1 Gbps Gigawave DC-DC	\$1,550	\$1,470	\$1,390	Standard: \$2,000 Express: \$4,000
10 Gbps Gigawave DC-DC	\$3,000	\$2,880	\$2,760	Standard: \$2,000 Express: \$4,000

Table 3: Dark Fibre

Service	MRC (\$ per circuit)	OTC (\$ per circuit)
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	1-year term	2-year term	3-year term	1-Year Term
Dark Fibre Standard	\$3,300	\$3,135	\$3,040	Standard: \$2,000 Express: \$4,000
Dark Fibre with Exchange/ Path Diversity	\$3,410	\$3,245	\$3,150	Standard: \$2,000 Express: \$4,000

The OTC shall be waived for circuits that are for renewal, upgraded or migrated under the Customised Scheme. For new circuits with a service contract term of one (1) year, standard and express OTC are applicable as per the pricing tables above. For new circuits with a service contract term of two (2) or more years, standard OTC shall be waived and express OTC shall be 50% of the list price, unless otherwise stated in the pricing tables above.

The customer shall be eligible for a waiver of Multiple VLAN charges for MetroEthernet circuits subscribed under the Customised Scheme.

The customised tariffs will be applicable to all new, renewed, upgraded and/or migrated MetroEthernet, Gigawave and Dark Fibre circuits subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is as per the pricing tables.
3. The customer is eligible to subscribe to additional free MetroEthernet PTMP head-end circuit(s) under the Customised Scheme, subject to the following conditions:
 - a. The maximum quantity of free MetroEthernet PTMP head-end circuits shall be capped at three (3) circuits under the Customised Scheme. Within this maximum quantity, the customer may take up additional free head-end circuit(s) under the Customised Scheme on the condition that:
 - i. The customer shall subscribe to at least one (1) MetroEthernet PTMP tail-end circuit under the Customised Scheme in the same order as the free MetroEthernet PTMP head-end circuit(s);
 - ii. The overall utilisation of all existing free MetroEthernet PTMP head-end circuit(s) subscribed is at least 50%; and
 - iii. conditions b) to f) below
 - b. The service contract term of the free MetroEthernet PTMP head-end circuit(s) is two (2) years.
 - c. The overall utilisation of all free MetroEthernet PTMP head-end circuit(s) shall be at least 50% at the end of the first year of the two-year contract term of each new head-end circuit;

- d. The free MetroEthernet PTMP head-end circuit(s) will be provisioned at a bandwidth of either 4 Gbps or 10 Gbps, which will be determined by Singtel in consultation with the customer;
 - e. In the event that the customer is unable to meet the overall utilisation of 50% described above, one (1) head-end circuit will be charged at SGD \$7,700 from the second year onwards;
 - f. The applicable activation OTC is as per the pricing table above.
4. Services subscribed under the Customised Scheme will continue at the customised prices after expiry of the service contract term.
 5. The customer may upgrade their existing free 4 Gbps MetroEthernet PTMP head-end circuit(s) under the Customised Scheme to a 10 Gbps MetroEthernet PTMP head-end circuit(s) under the Customised Scheme, provided that a new or upgraded MetroEthernet PTMP tail-end circuit is subscribed under the Customised Scheme in the same order, such that the total bandwidth of the tail-end circuits exceeds that of the free 4Gbps head-end circuit(s). For the avoidance of doubt, there will be no OTC for the upgrade.
 6. The customer may enjoy a waiver of relocation charges for any existing service(s) if the service(s) is renewed under the Customised Scheme. For the avoidance of doubt, this would include existing service(s) subscribed under list/promotional/customised prices.
 7. The customer is entitled to a one-time waiver of MetroEthernet PTMP tail-end circuit reconfiguration charges for up to 80 existing MetroEthernet circuits subscribed under the Customised Scheme.
 8. The customer is not allowed to resell the service(s) subscribed under the Customised Scheme 'as is' or as a standalone MetroEthernet, Gigawave and Dark Fibre service but may use the service as part of its own network to offer its own service(s).
 9. The customer shall be responsible for obtaining all authorisation(s) necessary for Singtel to access the customer's Point-of-Presence (**POP**).
 10. The tariff excludes co-location and any service level agreement.
 11. The services offered under the Customised Scheme are subject to resource availability.
 12. All other standard prices, terms and conditions of the Singtel MetroEthernet, Gigawave and Dark Fibre service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

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Notwithstanding the above, the customer shall be eligible for a PTC waiver of up to 10 existing MetroEthernet PTMP tail-end circuit(s), subject to the following:

- a) the circuit(s) are migrated to and re-contracted under this Customised Scheme; and
- b) has fulfilled at least six (6) months of its existing contract term.

Refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) is a duly licensed Facility Based Operator (**FBO**) or Services Based Operator (**SBO**);
- b) currently has a minimum revenue spend of \$500,000 on Singtel Group services in the past 12 months prior to the start date of the customer's agreement; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.