

As of 23 August 2024

Effective Date: 23 August 2024

Name of Service: Singtel MetroEthernet Service. *For more information, refer to www.singtel.com.*

Description: Customised MetroEthernet Service Scheme
(**Customised Scheme**)

Prices (including discounts):

Service	Contract Term (Years)	Minimum Quantity (circuit)	Monthly Recurring Charge (MRC) (\$ per circuit)	One-Time Charge (OTC) (\$ per circuit)
6 Mbps MetroEthernet Point-to-Point (PTP)	3	1	\$320	Standard: Waived

The customised tariffs will be applicable to all new, upgraded and downgraded MetroEthernet circuits subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is one (1) year.
2. The contract term of the services subscribed under the Customised Scheme is three (3) years.
3. The services offered under the Customised Scheme are subject to resource availability.
4. The customer shall subscribe to the minimum quantity of circuits as specified in the pricing table above.
5. The customer shall not resell the service(s) offered under the Customised Scheme “as is” or as standalone services but may resell these services as part of its own network services.
6. Services subscribed under the Customised Scheme will continue at the customised prices after expiry of the service contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel MetroEthernet service shall remain applicable.

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Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme before the end of the contract term, the customer shall be liable for a premature termination charge (**PTC**) of 100% of the MRC for the remaining contract term.

Notwithstanding the above, the customer is eligible for a PTC waiver for one (1) existing MetroEthernet Point-to-Point circuit, subject to the following:

- a) The existing circuit to be subscribed under the Customised Scheme is downgraded from a higher bandwidth to a lower bandwidth; and
- b) The total contract value of the downgraded circuit is greater than the remaining contract value of the existing circuit.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) currently has a minimum of 150 MetroEthernet (excluding temporary and standby circuits) circuits;
- b) currently has a minimum revenue spend of \$6 million on Singtel services in the last 12 months prior to the start date of the customer's agreement;
- c) is a duly licenced Facilities Based Operator (**FBO**) or Services Based Operator (**SBO**); and
- d) accepts the terms and conditions of the Customised Scheme in its entirety.