Effective Date: 22 August 2024

Name of Service: Singtel UC Connector Services. For more information,

refer to www.singtel.com

Description: Customised Singtel UC Connector Service Scheme

(Customised Scheme)

Prices (including discounts):

Service	Contract Term (years)	Minimum Quantity (users)	Monthly Recurring Charge (MRC)	One-Time Charge (OTC)
Zoom Phone Connector	3	280	\$10.50/user/month	Waived

The customised tariffs will be applicable to all new and migrated services subscribed under the Customised Scheme.

Key Terms and Conditions:

- 1. The contract term of the Customised Scheme is three (3) years.
- 2. The contract term of the services subscribed under the Customised Scheme is as stated in the pricing table above. For the avoidance of doubt, additional licences will carry the same contract end date as the first licence subscribed under the Customised Scheme.
- 3. The customer shall subscribe to the minimum quantity as stated in the pricing table above in a single order.
- 4. The services subscribed under the Customised Scheme are subject to resource availability.
- 5. The customer shall not resell the services subscribed under the Customised Scheme.
- 6. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
- 7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
- 8. All other standard prices, terms and conditions of the Singtel UC Connector services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) migrates at least one (1) existing ISDN and/or DEL services to the Customised Scheme; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.