**Effective Date:** 15 July 2024

Name of Service: Singtel Gigawave Service. For additional details, refer to

www.singtel.com

**Description:** Customised Gigawave service scheme (Customised

Scheme)

## **Prices (including discounts):**

Service Description	Contract Term	Minimum Quantity (circuits)	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
1 Gbps Gigawave (standard)	Minimum of 12 months	5	\$2,225	Standard: Waived

The customised tariffs will be applicable to all new and renewed Gigawave services subscribed under the Customised Scheme.

## **Key Terms and Conditions:**

- 1. The contract term of the Customised Scheme is 12 months.
- 2. The contract term of the services subscribed under the Customised Scheme is as specified in the pricing table.
- 3. The customer shall subscribe to the minimum quantities as stated in the pricing table above.
- 4. The services subscribed under the Customised Scheme are subject to resource availability.
- 5. The customer shall not resell the services subscribed under the Customised Scheme.
- 6. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
- 7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
- 8. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

## **Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

Notwithstanding the above, the customer is eligible for a PTC waiver for service(s) subscribed under the Customised Scheme, subject to the service(s) fulfilling a minimum of six (6) months of the service(s) contract term.

For details, refer to www.singtel.com

## **Eligibility:**

The Customised Scheme is available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.