

As of 3 July 2024

Effective Date: 22 April 2024

Name of Service: Singtel BizVoice Service. *For additional details, refer to www.singtel.com*

Description: Customised BizVoice service scheme (**Customised Scheme**)

Prices (including discounts):

Table A

Service Description	Minimum Quantity (lines)	Minimum Contract Term (months)	Monthly Recurring Charge (MRC) (\$ per line)	One-Time Charge (OTC) (\$ per line)
BizVoice UC Standalone	270	(With effect from 22 May 2024) 24 months	\$7.80	Waived

(With effect from 3 July 2024) Table B

Service Description	Minimum Quantity (lines)	Minimum Contract Term (months)	MRC (\$ per line)	OTC (\$ per line)
BizVoice Starter Plan	280	36 months	\$12	Waived
Starter Plan VAS Pack 1	N.A.	3 months	Waived	Waived
Starter Plan VAS Pack 2	N.A.	3 months	\$0.75	Waived
Starter Plan VAS Pack 3	N.A.	3 months	\$5	Waived
Voice Mail	N.A.	3 months	Waived	Waived

The customised tariffs will be applicable to all new and renewed BizVoice service(s) subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is 36 months, with an option to extend for another 24 months.
2. **(With effect from 3 July 2024)** The contract terms of the service(s) subscribed under the Customised Scheme is as stated in the pricing table(s) above.
3. The customer shall subscribe to the minimum quantities as stated in the pricing table(s) above, failing which, all services subscribed under the Customised Scheme shall revert to the prevailing list price.
4. Services subscribed by and spending by the customer and its related companies can be combined to meet the minimum volume and spending required.
5. The services offered under the Customised Scheme are subject to resource availability.
6. The customer is not allowed to resell the services subscribed under the Customised Scheme.
7. In the event that the customer migrates any existing PhoneNet or BizVoice Starter Plan service(s) (subscribed outside of the Customised Scheme) to BizVoice UC Standalone services under Table A under the Customised Scheme, any applicable premature termination charges shall be waived.
8. In the event that the customer renews any existing BizVoice UC Standalone services under the Customised Scheme, any applicable premature terminate charge shall be waived.
9. Services subscribed under the Customised Scheme will continue at customised prices after the expiry of the service contract term.
10. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
11. All other standard prices, terms and conditions of the Singtel BizVoice service(s) shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract value.

Eligibility:

The Customised Scheme is available to all similarly situated customers and their related companies who satisfy the following criteria:

- a) currently has a minimum revenue spend of \$6 million on Singtel Group services in the last 12 months prior to the start date of the customer's agreement; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.