

As of 8 June 2023

Effective Date: 8 April 2022

Name of Service: Singtel BizVoice Service. *For more information, refer to www.singtel.com.*

Description: Customised BizVoice Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service	Minimum Quantity	Contract Term	Monthly Recurring Charge (MRC) (\$ per line)	One Time Charge (OTC) (standard installation)
(with effect from 8 June 2023) BizVoice Starter Plan	N.A.	≥ 12 months	\$12	Waived
	180	> 12 < 96 months	\$9.50	Waived
	290	≥ 96 months	\$9	Waived
Starter Plan VAS Pack 1	N.A.	Minimum of 3 months	Waived	Waived
Starter Plan VAS Pack 2			Waived	Waived
Starter Plan VAS Pack 3			\$1	Waived
Voicemail			Waived	Waived

The customised tariffs will be applicable to all new and renewed BizVoice services subscribed under the Customised Scheme.

Terms and Conditions:

1. **(With effect from 8 June 2023)** The contract term of the Customised Scheme is a minimum of 120 months.

As of 8 June 2023

2. **(With effect from 8 June 2023)** The contract term of the services subscribed under the Customised Scheme is as specified in the pricing table, with the option to extend for a minimum of one (1) month.
3. The customer shall subscribe to the minimum quantity of BizVoice services as stated in the pricing table.
4. The services offered under the Customised Scheme are subject to resource availability.
5. Lines subscribed under the Customised Scheme will continue at the customised prices after the expiry of the line contract term.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel BizVoice service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme before the end of the contract term, the customer will be liable for a premature termination charge (PTC) of 100% of the MRC for the remaining contract term.

For the avoidance of doubt, where a line is terminated, any VAS or VAS Pack associated with the line will also be terminated and the customer will be liable for any applicable PTC.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is offered to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.