

As of 7 July 2023

**Effective Date:** 8 November 2022

**Name of Service:** Singtel Dark Fibre Service. *For more information, refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised Dark Fibre Service Scheme  
(**Customised Scheme**)

**Prices (including discounts):**

**Table A**

<b>Service</b>	<b>Minimum Quantity (pairs)</b>	<b>Monthly Recurring Charge (\$ per pair)</b>	<b>One-Time Charge (\$ per pair)</b>
Standard Dark Fibre	2	\$3,400	Standard: 2,000
Dark Fibre with Path Diversity	2	\$3,400	Standard: 2,000

**(With effect from 7 July 2023) Table B**

<b>Service</b>	<b>Minimum Quantity (pairs)</b>	<b>Monthly Recurring Charge (\$ per pair)</b>	<b>One-Time Charge (\$ per pair)</b>
Standard Dark Fibre	1	\$3,500	Standard: 2,000

The customised tariffs will be applicable to all new and renewed Dark Fibre circuits subscribed under the Customised Scheme.

**Terms and Conditions:**

1. The contract term for the Customised Scheme is three (3) years.
2. The contract term for the services subscribed under the Customised Scheme is three (3) years.
3. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.

*As of 7 July 2023*

4. **(With effect from 7 July 2023)** The customer shall subscribe to the minimum quantity of circuits as prescribed under the Customised Scheme. The minimum quantity of circuits under Table A shall be subscribed in a single order.
5. **(With effect from 7 July 2023)** Both ends of each pair of Dark Fibre service subscribed under Table A of the Customised Scheme must be connected to a Data Centre.
6. **(With effect from 7 July 2023)** One end of each pair of Dark Fibre service subscribed under Table B of the Customised Scheme must be connected to a Data Centre.
7. The customer shall not resell the service 'as is' or as a full or sub-bandwidth standalone Dark Fibre product.
8. The service(s) subscribed under the Customised Scheme are subject to resource availability.
9. **(with effect from 3 February 2023)** In the event that the customer requires a relocation of any existing Dark Fibre service(s) (subscribed under this Customised Scheme or other customised schemes) from the existing location to another location within the mainland of Singapore, relocation will be charged at \$2,000 per Dark Fibre pair.
10. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
11. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre service shall remain applicable.

#### **Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

*Refer to [www.singtel.com](http://www.singtel.com)*

#### **Eligibility:**

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) is a duly licenced Facilities Based Operator (**FBO**) or Services Based Operator (**SBO**), or is a Global and/or Regional Content Aggregator for the duration of the contract term of the Customised Scheme; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.

*As of 7 July 2023*

Singtel will extend the Customised Scheme to instances where the services under the Customised Scheme are procured by a subsidiary on behalf of the parent company (the **End User**). In such cases, the offer of the Customised Scheme is subject to Singtel's verification of the installation address of the Dark Fibre services, and that the Dark Fibre services are intended for an End User that meets the qualifying criteria.