**Effective Date:** 21 September 2016

Name of Service: Singtel Dark Fibre Services

For more information, refer to www.singtel.com.

**Description:** Customised Dark Fibre Service Scheme (Customised

Scheme)

# **Prices (including discounts):**

# (With effect from 22 May 2023) Table A

| Service  | Contract<br>Term | Minimum<br>Quantity<br>(pairs) | Upfront One<br>Time Charge<br>(OTC) (\$ per<br>pair) | Annual Operations & Maintenance (O&M) Charge (\$ per pair) |
|--|------------------|--------------------------------|--|--|
| Standard Dark Fibre / Dark Fibre with Path Diversity | 15 years         | 3                              | \$350,000  | \$12,250   |

## (With effect from 22 May 2023) Table B

| Service         | Contract<br>Term | Minimum<br>Quantity<br>(pairs) | Upfront OTC (\$ per pair) | Annual O&M<br>Charge<br>(\$ per pair) |
|-----------------|------------------|--------------------------------|---------------------------|---------------------------------------|
| Standard Dark   | 15 years         | 3                              | \$315,000                 | \$11,025                              |
| Fibre / Dark    |                  |                                |                           |                                       |
| Fibre with Path |                  |                                |                           |                                       |
| Diversity       |                  |                                |                           |                                       |

The tariffs are applicable to new and renewed circuits subscribed under the Customised Scheme.

(With effect from 22 May 2023) The customer will be subject to an annual O&M charge as per the pricing tables above from the first year onwards.

#### **Terms and Conditions:**

- 1. The contract term for the Customised Scheme is fifteen (15) years.
- 2. The contract term for the services subscribed under the Customised Scheme is fifteen (15) years.
- 3. (With effect from 22 May 2023) The customer shall subscribe to the minimum quantities as specified in the pricing tables above under the Customised Scheme.
- 4. The customer shall not resell the services subscribed under the Customised Scheme "as is" or as a standalone Dark Fibre service but may use the service as part of its own network to offer its own service(s).
- 5. There shall be no auto-renewal of any service(s) subscribed under the Customised Scheme.
- 6. The customer shall be eligible for up to one (1) free relocation of a dark fibre pair under the Customised Scheme. In the event that the customer requires additional relocation of the service(s), relocation charges shall apply.
- 7. The B-end shall not be an earth station, telephone exchange, manhole, room housing a main distribution frame, power room, lead-in pipe, ducting, at any outdoor site, or at any premises not owned by the customer. Singtel shall not entertain any request for termination of the service(s) at any such sites.
- 8. The customer shall be responsible for obtaining all authorization(s) necessary for Singtel to access the customer's POP.
- 9. The service(s) subscribed under the Customised Scheme are subject to resource availability.
- 10. (With effect from 22 May 2023) All other standard prices, terms and conditions of the commercial Singtel Dark Fibre service shall remain applicable.

### **Suspension and Termination Provisions:**

In the event that the customer terminates, or causes to be terminated any service(s) subscribed under the Customised Scheme before fulfilling a minimum commitment of seven (7) years from the date of handover and commissioning of each circuit, the customer shall continue to pay the remaining O&M charges until the seventh (7th) year.

The customer need not continue with the annual O&M payments in the event of any premature termination after the seventh (7th) year. There shall be no refund of the OTC in the event of any premature termination prior to the expiry of the 15-year contract. The customer shall give Singtel an advance written notice of 30 days prior to any termination.

If Singtel terminates any service(s) subscribed under the Customised Scheme for any reason not attributed to the customer, Singtel shall refund a proportion of the OTC as per the table given below:

| Time from Contract Start Date | OTC refund proportion (per circuit) |  |  |
|-------------------------------|-------------------------------------|--|--|
| Year 1                        | 80%                                 |  |  |
| Year 2                        | 60%                                 |  |  |
| Year 3                        | 40%                                 |  |  |
| Year 4                        | 20%                                 |  |  |
| Year 5                        | 10%                                 |  |  |
| Year 6                        | 5%                                  |  |  |
| Year 7                        | 5%                                  |  |  |
| Year 8                        | 5%                                  |  |  |
| Year 9                        | 5%                                  |  |  |
| Year 10                       | 5%                                  |  |  |
| Year 11                       | 5%                                  |  |  |
| Year 12                       | 5%                                  |  |  |
| Year 13                       | 5%                                  |  |  |
| Year 14                       | 5%                                  |  |  |
| Year 15                       | 3%                                  |  |  |

Refer to www.singtel.com

# **Eligibility:**

The Customised Scheme will be offered to any similarly situated customer who satisfies the following criteria:

- (a) is a duly licensed Facilities Based Operator (**FBO**) for the duration of the contract term of the Customised Scheme; and
- (b) accepts the terms and conditions of the Customised Scheme in its entirety.