

Effective Date: 20 April 2023

Name of Service: Singtel Gigawave Service. *For additional details, refer to www.singtel.com*

Description: Customised Gigawave service scheme (**Customised Scheme**)

Prices (including discounts):

Table A: for renewed circuits only

| Service Description | Contract Term | Minimum Quantity | Monthly Recurring Charge (MRC) (\$ per circuit) | One Time Charge (OTC) (\$ per circuit) |
|----------------------------|----------------------|-------------------------|--|---|
| 1 Gbps Gigawave | 3 years | 3 | \$2,090 | Standard: Waived |

Table B: for new circuits only

| Service Description | Contract Term | Minimum Quantity | MRC (\$ per circuit) | OTC (\$ per circuit) |
|----------------------------|----------------------|-------------------------|-----------------------------|-----------------------------|
| 1 Gbps Gigawave | 3 years | 1 | \$1,500 | Standard: Waived |

The customised tariffs will be applicable to all new and renewed Gigawave services subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is as stated in the pricing tables.
3. The customer shall subscribe to the minimum quantities as stated in the pricing table above.
4. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
5. Services subscribed by and spending by the customer and its related companies can be combined to meet the minimum volume and spending required.

6. The services subscribed under the Customised Scheme are subject to resource availability.
7. The customer shall not resell the services subscribed under the Customised Scheme.
8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the MRC for the remaining contract term.

For details, refer to www.singtel.com.

Eligibility:

The Customised Scheme is offered to all similarly situated customers and their related companies who satisfy the following criteria:

- a. currently has a minimum revenue spend of \$2 million on Singtel Group services in the last 12 months prior to the start date of the customer's agreement; and
- b. accept the terms and conditions of the Customised Scheme in its entirety.