

(As of 5 April 2023)

Effective Date: 1 February 2019

Name of Service: Singtel MetroEthernet and Gigawave services

For details, refer to www.singtel.com.

Description: Customised MetroEthernet and Gigawave Scheme (**Customised Scheme**)

Prices (including discounts):

(With effect from 9 March 2021) MetroEthernet Point-to-Multipoint (PTMP)

Service Description	Monthly Recurring Charges (MRC) (\$ per circuit)		One-Time Charge (OTC) (\$ per circuit)
	1 Year	2 Years	
10 Mbps tail-end	500	465	Standard: Waived Express: Waived
20 Mbps tail-end	790	735	Standard: Waived Express: 2,000
50 Mbps tail-end	930	865	Standard: Waived Express: 2,000
100 Mbps tail-end	1,150	1,069	Standard: Waived Express: 2,000
200 Mbps tail-end	1,500	1,395	Standard: Waived Express: 2,000
1 Gbps head-end	Waived	Waived	Standard: Waived Express: Waived
(with effect from 3 June 2022) 10 Gbps head-end	Waived	Waived	Standard: Waived Express: Waived

(With effect from 9 March 2021) MetroEthernet Point-to-Multipoint with Exchange Diversity

Service Description	Monthly Recurring Charges (MRC) (\$ per circuit)		One-Time Charge (OTC) (\$ per circuit)
	1 Year	2 Years	
10 Mbps tail-end	500	465	Standard: Waived Express: Waived
20 Mbps tail-end	790	735	Standard: Waived Express: 2,000
50 Mbps tail-end	930	865	Standard: Waived Express: 2,000
100 Mbps tail-end	1,150	1,069	Standard: Waived Express: 2,000

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200 Mbps tail-end	1,500	1,395	Standard: Waived Express: 2,000
1 Gbps head-end	Waived	Waived	Standard: Waived Express: Waived
(with effect from 3 June 2022) 10 Gbps head-end	Waived	Waived	Standard: Waived Express: Waived

(With effect from 9 March 2021) MetroEthernet Point-to-Multipoint with Path Diversity

Service Description	Monthly Recurring Charges (MRC) (\$ per circuit)		One-Time Charge (OTC) (\$ per circuit)
	1 Year	2 Years	
10 Mbps tail-end	500	465	Standard: Waived Express: Waived
20 Mbps tail-end	790	735	Standard: Waived Express: 2,000
50 Mbps tail-end	930	865	Standard: Waived Express: 2,000
100 Mbps tail-end	1,150	1,069	Standard: Waived Express: 2,000
200 Mbps tail-end	1,500	1,395	Standard: Waived Express: 2,000
1 Gbps head-end	Waived	Waived	Standard: Waived Express: Waived
(with effect from 3 June 2022) 10 Gbps head-end	Waived	Waived	Standard: Waived Express: Waived

(With effect from 9 March 2021) Gigawave

Service	Bandwidth	Monthly Recurring Charges (MRC) (\$ per circuit)			One-Time Charge (\$ per circuit)
		1 Year	2 Years	3 Years	
Gigawave	1.0625 Gbps	2,500	2,380	2,260	Standard: 1,000 Express: 4,000
	1.25 Gbps	2,500	2,380	2,260	Standard: 1,000 Express: 4,000
	10 Gbps	4,600	4,380	4,160	Standard: 1,000 Express: 4,000

(With effect from 5 April 2023) Gigawave Plus

Service	Bandwidth	Monthly Recurring Charges (MRC) (\$ per circuit)		One-Time Charge (\$ per circuit)
		1 Year	2 Years	

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Gigawave Plus	10Gbps	7,450	7,100	Standard: 1,000 Express: 4,000
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The customised tariffs will be applicable to all new, renewed, upgraded and/or migrated circuits subscribed under the Customised Scheme.

(With effect from 26 April 2022) Singtel reserves the right to activate new head-end circuit(s) only when the overall utilisation of the existing head-end circuit(s) is at least 50%.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years.
2. **(With effect from 9 March 2021)** The contract term of the services subscribed under the Customised Scheme is as per the pricing tables above.
3. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the contract term.
4. The services offered under the Customised Scheme are subject to resource availability.
5. **(With effect from 9 March 2021)** The customer may terminate up to 90 MetroEthernet PTMP tail-end circuits subscribed under the Customised Scheme without any premature termination charge (PTC) only if the termination arises due to closure of branches.
6. **(With effect from 3 June 2022)** During the contract term of the Customised Scheme, the customer is entitled to a one-time waiver of MetroEthernet PTMP tail-end circuit reconfiguration charges for up to 250 existing MetroEthernet PTMP tail-end circuits subscribed under the Customised Scheme.
7. The customer is not allowed to resell the services “as is”, but the customer may be allowed to use the services offered as part of its own network services.
8. No other discounts, including term and volume discounts, shall be applicable to the Customised Scheme.
9. All other standard prices, terms and conditions of the Singtel Gigawave and MetroEthernet services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the prevailing premature termination charge shall apply.

For details, refer to www.singtel.com.

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Eligibility:

(With effect from 21 March 2022) The Customised Scheme is offered to any similarly situated customer who satisfies the following criteria:

- a) currently has or is willing to commit to the following minimum volume of circuits:
 - 200 MetroEthernet Point-to-Multipoint circuits; and
 - 2 Gigawave circuits;
- b) has a minimum revenue spend of at least \$1 million on Singtel MetroEthernet Point-to-MultiPoint services in the last 12 months prior to the start date of the customer's agreement; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.