

Effective Date: 16 January 2023

Name of Service: Singtel SIP Trunking Service. *For additional details, refer to www.singtel.com*

Description: Customised SIP Trunking service scheme (**Customised Scheme**)

Prices (including discounts):

(With effect from 17 April 2023)

Service Description	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per unit)	One Time Charge (OTC) (\$ per unit)
SIP Trunking with Bundled Access (20 concurrent calls per trunk)	1 trunk	\$270 per trunk	Standard: Waived
Caller Number Display	1 trunk	\$60 per trunk	Waived
SIP DDI Number (in blocks of 10 numbers)	8 blocks	\$10 per block	Waived

The customised tariffs will be applicable to all new, renewed and migrated SIP Trunking services subscribed under the Customised Scheme.

Terms and Conditions:

1. **(With effect from 17 April 2023)** The contract term of the Customised Scheme is seven (7) years.
2. **(With effect from 17 April 2023)** The contract term of the services subscribed under the Customised Scheme is seven (7) years.
3. The customer shall subscribe to the minimum quantities as specified under the Customised Scheme.
4. The services offered under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme.

As of 17 April 2023

6. **(With effect from 17 April 2023)** In the event that the underlying SIP Trunking line is terminated, all services subscribed under the Customised Scheme that are tied to the underlying SIP Trunking line will also be terminated.
7. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of the Singtel SIP Trunking service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the MRC for remaining contract term.

For details, refer to www.singtel.com.

Eligibility:

The Customised Scheme is offered to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.