

As of 10 January 2023

Effective Date: 1 September 2020

Name of Service: **(With effect from 10 January 2023)** Singtel UC Connector Services. *For additional details, refer to www.singtel.com*

Description: **(With effect from 10 January 2023)** Rebranding of Teams UC Connector service to Singtel UC Connector

Prices (including discounts):

(With effect from 10 January 2023)

Service	Contract Term	Monthly Recurring Charge	One-Time Charge
Teams UC Connector	3 months	\$20/user/month	\$30/user
	1 years	\$15/user/month	\$30/user
Teams UC Direct Connect	3 months	\$23/user/month	\$30/user
	1 years	\$18/user/month	\$30/user
Zoom Phone Connector	3 months	\$20/user/month	\$30/user
	1 years	\$15/user/month	\$30/user

Terms and Conditions:

1. **(With effect from 10 January 2023)** The minimum contract terms of the services are three (3) months or one (1) year, as per the pricing table.
2. Additional licences will carry the same contract end date as initial licences.
3. **(With effect from 10 January 2023)** All other standard terms and conditions of the Singtel UC Connector service shall remain applicable.

Specific Terms and Conditions for Teams UC Connector and/or Teams UC Direct Connect:

4. **(With effect from 30 September 2021)** Prior to subscribing to the Teams UC Connector and/or Teams UC Direct Connect service(s), customers must have the following licences:
 - a. Office 365 licence; and
 - b. Microsoft Phone System or Microsoft 365 Business Voice licence.

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Customers may subscribe to the required licences directly from Singtel or any other resellers.

(With effect from 10 January 2023) Specific Terms and Conditions for Zoom Phone Connector:

5. Prior to subscribing to the Zoom Phone Connector service, customers must have the following licences:
 - a. Zoom Phone Pro License

Customers may subscribe to the required licences directly from Singtel or any other resellers.

(With effect from 9 June 2022)

Service	Contract Term	Monthly Recurring Charge	One-Time Charge
Number Reservation Service	1 month	\$1 per telephone number	NA

Terms and Conditions:

1. The contract term of the service is minimum one (1) month.
2. The notice period for termination of the service is one (1) month.
3. Prior to subscribing to the Number Reservation VAS, the customer must subscribe to at least one (1) Teams UC Connector service and/or one (1) Zoom Phone Connector service.
4. **(With effect from 10 January 2023)** All other standard discounts, terms and conditions of the Singtel UC Connector service shall remain applicable.

Suspension and Termination Provisions:

In the event that the customer terminates the services before the end of the contract term, the customer will be liable for premature termination charges of 100% of the monthly recurring charge for the remaining contract term.

refer to www.singtel.com

Eligibility:

All customers