

Effective Date: 2 November 2017

Name of Service: Singtel Gigawave Service. *For more information refer to www.singtel.com*

Description: Customised Gigawave Service Scheme (**Customised Scheme**)

Prices (including discounts):

(with effect from 11 March 2021) Table 1

(effective 4 April 2018)

Service	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
1.25Gbps Gigawave IGA	4	1,900	Waived
1.25Gbps Gigawave IGA with Exchange Diversity		1,900	Waived
2Gbps Gigawave IGA		2,700	Waived
2Gbps Gigawave IGA with Exchange Diversity		2,700	Waived
1.25Gbps Gigawave		2,600	Waived
1.25Gbps Gigawave with Exchange Diversity		2,600	Waived
3Gbps Gigawave		4,000	Waived
3Gbps Gigawave with Exchange Diversity		4,500	Waived
4Gbps Gigawave IGA		3,800	Waived
4Gbps Gigawave IGA with Exchange Diversity		3,800	Waived

The customised tariffs will be applicable to all new, renewed and upgraded circuits subscribed under the Customised Scheme.

(with effect from 22 March 2023) The customer is required to commit to a minimum of three (3) circuits with a contract term of minimum 36 months under Table 1.

(with effect from 11 March 2021) The customer is eligible to subscribe to services in Table 2 upon fulfilling the minimum quantities in Table 1.

Table 2

Service	Optical Interface	MRC (per circuit)	OTC (per circuit)
3Gbps Gigawave IGA	10 Gigabit Ethernet	\$3,870	Waived (Standard)
4Gbps Gigawave IGA	10 Gigabit Ethernet	\$4,322	Waived (Standard)
10Gbps Gigawave IGA	10 Gigabit Ethernet	\$5,465	Waived (Standard)
3Gbps Gigawave IGA with Exchange Diversity	10 Gigabit Ethernet	\$3,870	Waived (Standard)
4Gbps Gigawave IGA with Exchange Diversity	10 Gigabit Ethernet	\$4,322	Waived (Standard)
10Gbps Gigawave IGA with Exchange Diversity	10 Gigabit Ethernet	\$5,465	Waived (Standard)

Terms and Conditions:

1. **(with effect from 22 March 2023)** The contract term of the Customised Scheme is minimum 60 months with the option to extend minimum three (3) months.
2. **(with effect from 22 March 2023)** The contract term of the services subscribed under the Customised Scheme is minimum 12 months. To be eligible, the customer is required to commit to a minimum of three (3) circuits with a contract term of minimum 36 months under Table 1.
3. **(with effect from 11 March 2021)** Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
4. The services offered under the Customised Scheme are subject to resource availability.

As of 22 March 2023

5. The customer is not allowed to resell the services subscribed under the Customised Scheme.
6. The customer will be eligible for waiver of PTC for early renewal of Gigawave circuits:
 - a) of bandwidths 1G and below, and
 - b) activated on or before April 2017.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

Eligibility:

(With effect from 27 April 2021) The Customised Scheme is offered to all similarly situated customers and its related companies who satisfy the following criteria:

- a) must or is willing to commit to an annual spend of \$2.5million on Singtel services;
and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.

(With effect from 27 April 2021) Circuits subscribed by the customer and its related companies may be combined to meet the minimum quantities required.