

As of 9 January 2024

Effective Date: 9 January 2024

Name of Service: Singtel MetroEthernet service. *For details, refer to www.singtel.com.*

Description: Customised MetroEthernet service scheme (**Customised Scheme**)

Prices (including discounts):

Refer to Annex 1 for the monthly recurring charges (**MRC**).

The installation one-time charges (**OTC**) are as follows:

Contract Term	Normal Installation	Express Installation
1 year	50% off prevailing list price	Prevailing list price
≥ 2 years	100% off prevailing list price	50% off prevailing list price

The customised tariffs will be applicable to all new, migrated, upgraded and downgraded MetroEthernet circuits subscribed under the Customised Scheme.

New circuits that are migrated from other Singtel services and/or another service provider during the Customised Scheme will be eligible for:

- a. Waiver of standard OTC; and
- b. Waiver of up to two (2) weeks' MRC of the service subscribed under the Customised Scheme during the parallel migration, if any.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is one (1) year.
2. The contract term of the services subscribed under the Customised Scheme is as per the pricing tables in Annex A, up to a maximum of five (5) years.
3. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
4. The service(s) subscribed under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the service(s) offered under the Customised Scheme “as is” or as a standalone service but may resell these services as part of its own network services.
6. Prevailing relocation charges shall apply, subject to the following conditions:
 - a) Where the relocation request is submitted in the same order as a new, upgraded and/or downgraded circuit, the relocation charge will be waived according to the OTC table above.

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7. No other promotions or discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. The initial RFS of service(s) subscribed under the Customised Scheme must be within three (3) months from the date the contract is signed.
9. The Customised Scheme does not apply to temporary schemes, installation surcharge, remote locations, additional pipe/fibre connection charges and relocation requests except where specified above.
10. All other standard prices, terms and conditions of the Singtel MetroEthernet service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the MetroEthernet service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

For cross-service migrated, upgraded and downgraded services, PTC of the existing service shall be waived if the new contract value of the new service is higher than the remaining contract value of the existing service.

Refer to www.singtel.com

Eligibility:

The Customised Scheme is offered to all duly licenced Facilities-Based Operators and/or Services-Based Operators who accept the terms and conditions of the Customised Scheme in its entirety.

MetroEthernet Point-to-Point (PTP)

Bandwidth (Mbps)	MRC (\$ per circuit)								
	MetroEthernet PTP			MetroEthernet PTP with Exchange Diversity			MetroEthernet PTP with Path Diversity		
	1-Year	2-Year	3-Year and above	1-Year	2-Year	3-Year and above	1-Year	2-Year	3-Year and above
2	\$240	\$230	\$220	\$240	\$230	\$220	\$290	\$280	\$260
4	\$280	\$270	\$250	\$280	\$270	\$250	\$310	\$290	\$280
6	\$360	\$340	\$320	\$360	\$340	\$320	\$400	\$380	\$360
8	\$440	\$420	\$400	\$440	\$420	\$400	\$480	\$460	\$430
10	\$460	\$440	\$410	\$460	\$440	\$410	\$510	\$480	\$460
20	\$490	\$470	\$440	\$490	\$470	\$440	\$540	\$510	\$490
30	\$510	\$480	\$460	\$510	\$480	\$460	\$560	\$530	\$500
40	\$540	\$510	\$490	\$540	\$510	\$490	\$590	\$560	\$530
50	\$560	\$530	\$500	\$560	\$530	\$500	\$620	\$590	\$560
60	\$570	\$540	\$510	\$570	\$540	\$510	\$630	\$600	\$570
70	\$600	\$570	\$540	\$600	\$570	\$540	\$660	\$630	\$590
80	\$610	\$580	\$550	\$610	\$580	\$550	\$670	\$640	\$600
90	\$630	\$600	\$570	\$630	\$600	\$570	\$690	\$660	\$620
100	\$630	\$600	\$570	\$630	\$600	\$570	\$690	\$660	\$620
200	\$810	\$770	\$730	\$810	\$770	\$730	\$890	\$850	\$800
300	\$830	\$790	\$750	\$830	\$790	\$750	\$910	\$860	\$820
400	\$890	\$850	\$800	\$890	\$850	\$800	\$980	\$930	\$880
500	\$950	\$900	\$860	\$950	\$900	\$860	\$1,050	\$1,000	\$950

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600	\$980	\$930	\$880	\$980	\$930	\$880	\$1,080	\$1,030	\$970
700	\$1,010	\$960	\$910	\$1,010	\$960	\$910	\$1,110	\$1,050	\$1,000
800	\$1,050	\$1,000	\$950	\$1,050	\$1,000	\$950	\$1,160	\$1,100	\$1,040
900	\$1,070	\$1,020	\$960	\$1,070	\$1,020	\$960	\$1,180	\$1,120	\$1,060
1,000	\$1,070	\$1,020	\$960	\$1,070	\$1,020	\$960	\$1,180	\$1,120	\$1,060

MetroEthernet DC-DC

Bandwidth (Mbps)	MRC (\$ per circuit)		
	1-Year	2-Year	3-Year and above
2	\$230	\$220	\$210
4	\$270	\$260	\$240
6	\$320	\$300	\$290
8	\$400	\$380	\$360
10	\$410	\$390	\$370
20	\$440	\$420	\$400
30	\$460	\$440	\$410
40	\$490	\$470	\$440
50	\$500	\$480	\$450
60	\$510	\$480	\$460
70	\$540	\$510	\$490
80	\$550	\$520	\$500
90	\$570	\$540	\$510
100	\$570	\$540	\$510
200	\$640	\$630	\$620
300	\$670	\$660	\$650

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400	\$700	\$690	\$680
500	\$750	\$740	\$730
600	\$760	\$750	\$740
700	\$780	\$770	\$760
800	\$810	\$800	\$790
900	\$830	\$820	\$810
1,000	\$850	\$840	\$830