

As of 12 December 2023

**Effective Date:** 12 December 2023

**Name of Service:** Singtel MetroEthernet services. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised MetroEthernet service scheme (**Customised Scheme**)

**Prices (including discounts):**

Service	Minimum Quantity (circuits)	Contract Term (Years)	Monthly Recurring Charge (MRC) (\$ per circuit)	One-Time Charge (OTC) (\$ per circuit)
50 Mbps MetroEthernet Point-to-Point (PTMP) Tail-end	30	3	\$700	Standard: Waived
1 Gbps MetroEthernet PTMP Head-end	2	3	\$2,000	Standard: Waived
1 Gbps MetroEthernet PTMP Head-end with Exchange Diversity	2	3	\$2,000	Standard: Waived

The customised tariffs will be applicable to all new, renewed and upgraded MetroEthernet circuits subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is as per the pricing table.
3. The customer shall subscribe to the minimum quantities of circuits as specified in the pricing table above.

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4. The customer will be eligible for a one-time rebate of \$14,000. For the avoidance of doubt, the customer may enjoy the one-time rebate under the Customised Scheme for a maximum of one (1) time only.
5. The services subscribed under the Customised Scheme are subject to resource availability.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of the Singtel MetroEthernet service shall remain applicable.

### **Suspension and Termination Provisions:**

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

### **Eligibility:**

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) currently has a minimum revenue spend of \$6 million on services provided by Singtel, Singtel Mobile and SingNet in the last 12 months prior to the start date of the customer's agreement; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.