

As of 29 November 2023

**Effective Date:** 25 September 2023

**Name of Service:** Singtel Meg@POP Service. *For more information, refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised Meg@POP Service Scheme  
(Customised Scheme)

**Prices (including discounts):**

Table A

<b>Service</b>	<b>Contract Term</b>	<b>Monthly Recurring Charge (MRC) (\$ per circuit)</b>	<b>One Time Charge (OTC) (\$ per circuit)</b>
20 Mbps Meg@POP IPVPN EthernetLink	Minimum of 36 months	\$330	Standard: Waived
50 Mbps Meg@POP IPVPN EthernetLink	Minimum of 36 months	\$450	Standard: Waived
100 Mbps Meg@POP IPVPN EthernetLink	Minimum of 36 months	\$840	Standard: Waived

Table B

<b>Service</b>	<b>Contract Term</b>	<b>MRC (\$ per circuit)</b>	<b>OTC (\$ per circuit)</b>
200 Mbps Meg@POP IPVPN EthernetLink	Minimum of 12 months	\$960	Standard: Waived
500 Mbps Meg@POP IPVPN EthernetLink	Minimum of 12 months	\$1,680	Standard: Waived
200 Mbps Meg@POP IPVPN EthernetLink AutoBackup with Exchange Diversity	Minimum of 12 months	\$900	Standard: Waived
200 Mbps Meg@POP IPVPN EthernetLink with Path Diversity	Minimum of 12 months	\$1,800	Standard: Waived

500 Mbps Meg@POP IPVPN EthernetLink with Path Diversity	Minimum of 12 months	\$3,060	Standard: Waived
2 Mbps Meg@POP Premium Non Real Time Class of Service ( <b>PNRT CoS</b> )	Minimum of 12 months	\$66	Standard: Waived
6 Mbps Meg@POP PNRT CoS	Minimum of 12 months	\$120	Standard: Waived
20 Mbps Meg@POP PNRT CoS	Minimum of 12 months	\$300	Standard: Waived
40 Mbps Meg@POP PNRT CoS	Minimum of 12 months	\$300	Standard: Waived
60 Mbps Meg@POP PNRT CoS	Minimum of 12 months	\$300	Standard: Waived
Meg@POP EthernetLink Virtual Circuits ( <b>EVC</b> ) - Secondary*	Minimum of 12 months	\$100	Standard: Waived

\* The customised tariff for the Meg@POP EVC - Secondary service is only available for the following bandwidths: 256 kbps, 512 kbps, 768 kbps, 1 Mbps, 2 Mbps, 3 Mbps, 4 Mbps, 5 Mbps, 6 Mbps, 7 Mbps, 8 Mbps, 9 Mbps, 10 Mbps, 20 Mbps, 30 Mbps, 40 Mbps, 50 Mbps, 60 Mbps, 70 Mbps, 80 Mbps, 90 Mbps, 100 Mbps, 200 Mbps, 300 Mbps, 400 Mbps, 500 Mbps, 600 Mbps, 700 Mbps, 800 Mbps, 900 Mbps and 1,000 Mbps.

The customised tariffs will be applicable to all new and renewed circuits subscribed under the Customised Scheme.

### Key Terms and Conditions:

1. The contract term for the Customised Scheme is four (4) years and for the avoidance of doubt, will not be perpetually available.
2. The contract term for the services subscribed under the Customised Scheme is as specified in the above pricing tables.
3. The customer shall not resell the services subscribed under the Customised Scheme.
4. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
5. **(With effect from 29 November 2023)** The customer will be eligible for a one-time rebate of SGD\$2,000. For the avoidance of doubt, a customer is only eligible to enjoy

the one-time rebate under the Customised Scheme for a maximum of one (1) time only.

6. **(With effect from 29 November 2023)** The customer may enjoy a PTC waiver for up to two (2) existing 200Mbps Meg@POP IPVPN EthernetLink circuits, provided that:
  - a) The original circuit(s) have completed a service contract term of at least one (1) year; and
  - b) The circuit is renewed as a Meg@POP IPVPN EthernetLink of at least 200Mbps under the Customised Scheme. For the avoidance of doubt, the original circuit can be subscribed under any customised scheme, promotion or list price.
7. The service(s) subscribed under the Customised Scheme are subject to resource availability.
8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
9. All other standard terms and conditions of the Singtel Meg@POP service shall apply.

#### **Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

Notwithstanding the above, the customer may enjoy a PTC waiver for up to two (2) circuits subscribed under the Customised Scheme during the contract term of the service(s), provided that the terminated circuits have fulfilled at least twelve (12) months of the contract term of the service(s).

*Refer to [www.singtel.com](http://www.singtel.com)*

#### **Eligibility:**

The Customised Scheme will be offered to all similarly situated customers and their related companies who satisfy the following criteria:

- a) currently has a minimum of 20 Meg@POP IPVPN EthernetLink services;
- b) currently has a minimum revenue spend of \$9 million on Singtel services in the last 12 months prior to the start date of the customer's agreement; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.

*As of 29 November 2023*

Services subscribed by and spending by the customer and its related companies can be combined to meet the minimum volume and spending required.