

As of 29 November 2023

Effective Date: 24 November 2021

Name of Service: Singtel Managed Fibre Service. *For more information refer to www.singtel.com.*

Description: Customised Managed Fibre Service Scheme
(Customised Scheme)

Prices (including discounts):

The Customised Package consists of the following components:

- (a) Fibre – four (4) pairs of fibre with path diversity
- (b) DWDM Equipment – Two (2) sets of DWDM multiplexers, each set consisting of two (2) multiplexers. Each set of multiplexer is supported by two (2) pairs of fibre (1 active and 1 standby)
- (c) Interface and bandwidths – the interfaces and bandwidths on each set of multiplexer are as follows:
 - i. Four (4) Fibre Channel of bandwidth 16Gbps each
 - ii. Two (2) Gigabit Ethernet of bandwidth 100Gbps each

Customised Tariffs

Service	Contract Term (Months)	Monthly Recurring Charge (MRC)	One Time Charge (OTC)
Managed Fibre with Path Diversity	(With effect from 29 November 2023) Minimum 30 months	(With effect from 29 November 2023) \$32,285	(With effect from 29 November 2023) Waived (Standard)

(With effect from 16 March 2022) Other Services and Charges

Service	Contract Term (Months)	Minimum Quantity	Monthly Recurring Charges (MRC) (\$ per port)	One-Time Charges (OTC)
Activation of additional 1Gbps Gigabit Ethernet port	(With effect from 29 November 2023)	(With effect from 29 November 2023) 1	\$1,300	Waived (Standard)

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	Minimum 12 months			
(With effect from 29 November 2023) Activation of additional 1Gbps Gigabit Ethernet port	Minimum 30 months	2	\$1,196	Waived (Standard)
(With effect from 29 November 2023) Activation of additional 10Gbps Gigabit Ethernet port	Minimum 36 months	2	\$2,392	Waived (Standard)

Terms and Conditions:

1. **(With effect from 29 November 2023)** The contract term for the Customised Scheme is three (3) years.
2. **(With effect from 29 November 2023)** The contract term for the services subscribed under the Customised Scheme is as per the pricing tables above.
3. The service(s) offered under the Customised Scheme are subject to resource availability.
4. Service(s) subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service(s) contract term.
5. The customer is not allowed to resell the services subscribed under the Customised Scheme.
6. All other terms and conditions of the Singtel Managed Fibre services shall apply.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the service contract term, the customer shall be liable for a premature termination charge of 100% of the MRC for the remaining contract term.

Refer to www.singtel.com

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Eligibility:

The Customised Scheme will be offered to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.