

**Effective Date:** 6 November 2023

**Name of Service:** Singtel MetroEthernet Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised MetroEthernet service scheme (**Customised Scheme**)

**Prices (including discounts):**

<b>Service Description</b>	<b>Minimum Quantity (circuits)</b>	<b>Contract Term</b>	<b>Monthly Recurring Charge (MRC) (\$ per circuit)</b>	<b>One Time Charge (OTC) (\$ per circuit)</b>	<b>Additional OTC for 1 Gbps port (\$ per circuit)</b>
10 Mbps MetroEthernet Point-to-Point	2	Minimum of 12 months	\$613	Standard: waived	\$1,080

The customised tariffs will be applicable to all new MetroEthernet services subscribed under the Customised Scheme.

The customer must take up the 1 Gbps port for each MetroEthernet circuit subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is one (1) year.
2. The contract term of the services subscribed under the Customised Scheme is a minimum of 12 months.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table above in a single order.
4. Services subscribed by and spending by the customer and its related companies can be combined to meet the minimum volume and spending required.
5. The services subscribed under the Customised Scheme are subject to resource availability.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. Services subscribed under the Customised Scheme will continue at the customised prices after expiry of the service contract term.

8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of the Singtel MetroEthernet services shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 100% of the MRC for the remaining contract term.

*For details, refer to [www.singtel.com](http://www.singtel.com).*

**Eligibility:**

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a. has a minimum total spend of \$4.8 million on Singtel Group services in the last 12 months prior to the start of the customer's agreement; and
- b. accept the terms and conditions of the Customised Scheme in its entirety.