

Effective Date: 18 October 2018

Name of Service: Singtel ISDN Service. *For additional details, refer to www.singtel.com*

Description: Customised ISDN service scheme (**Customised Scheme**)

Prices (including discounts):

Service	Monthly Recurring Charge (MRC)		One-Time Charge (OTC) (Standard)	
	1-year contract term	≥2-year contract term	1-year contract term	≥2-year contract term
ISDN10 line	\$170	\$165	\$800	\$400
ISDN30 line	\$270	\$250	Central: \$1,000 Non-central: \$1,500	Central: \$500 Non-central: \$750
Caller Number Display	Waived		Waived	
Multi Line Hunting (for ISDN30 only)	Waived		Waived	
DDI (per block of 10)	\$10	\$9	\$85	\$45

The customised tariffs will be applicable to all new and renewed ISDN lines subscribed under the Customised Scheme.

Key Terms and Conditions:

1. **(With effect from 28 September 2023)** The contract term of the Customised Scheme is a minimum of one (1) year with an option to extend for up to five (5) years.
2. **(With effect from 28 September 2023)** The contract term of the services subscribed under the Customised Scheme is as per the pricing table, with an option to extend for up to five (5) years.

3. **(With effect from 28 September 2023)** Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
4. **(With effect from 28 September 2023)** Circuits subscribed by the customer and its affiliates can be combined to meet the minimum circuit requirements.
5. The services offered under the Customised Scheme are subject to resource availability.
6. The customer is not allowed to resell the services subscribed under the Customised Scheme.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel ISDN service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

Refer to www.singtel.com

Eligibility:

The Customised Scheme is offered to all similarly situated customers and their affiliates who satisfy the following criteria:

- a) **(With effect from 28 September 2023)** has a minimum of 200 ISDN lines; and
- b) accept the terms and conditions of the Customised Scheme in its entirety.