

Effective Date: 13 September 2023

Name of Service: Singtel MetroEthernet and Gigawave Service. *For additional details, refer to www.singtel.com*

Description: Customised MetroEthernet and Gigawave service scheme
(Customised Scheme)

Prices (including discounts):

Service Description	Minimum Quantity (circuits)	Contract Term	Monthly Recurring Charge (MRC) (USD per circuit)	One Time Charge (OTC) (USD per site)
10 Mbps MetroEthernet International Gateway Access (IGA)	3	Minimum of 12 months	USD 272	USD 1,260
20 Mbps MetroEthernet IGA			USD 290	USD 1,260
30 Mbps MetroEthernet IGA			USD 338	USD 1,260
50 Mbps MetroEthernet IGA			USD 378	USD 1,260
200 Mbps MetroEthernet IGA			USD 655	USD 1,260
10 Mbps MetroEthernet IGA with Path Diversity			USD 325	USD 1,260
20 Mbps MetroEthernet IGA with Path Diversity			USD 364	USD 1,260
30 Mbps MetroEthernet IGA with Path Diversity			USD 424	USD 1,260

50 Mbps MetroEthernet IGA with Path Diversity			USD 477	USD 1,260
200 Mbps MetroEthernet IGA with Path Diversity			USD 788	USD 1,260
1 Gbps Gigawave IGA	1	Minimum of 12 months	USD 966	USD 1,260
10 Gbps Gigawave IGA			USD 3,270	USD 1,260

The customised tariffs will be applicable to all new MetroEthernet and Gigawave services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is one (1) year.
2. The contract term of the services subscribed under the Customised Scheme is a minimum of 12 months.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table above within a period of three (3) months from the start date of the customer's agreement. If the customer fails to do so, the customer shall pay the prevailing list prices from the start date of the customer's agreement.
4. Services subscribed by the customer and its related companies can be combined to meet the minimum volume required under the Customised Scheme.
5. The services subscribed under the Customised Scheme are subject to resource availability.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. Services subscribed under the Customised Scheme will continue at the customised prices after expiry of the service contract term.
8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of the Singtel MetroEthernet and Gigawave services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme during the initial 12 months of the contract term of the services, the customer shall be liable for a

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premature termination charge (**PTC**) of 100% of the MRC for the remainder of the initial 12 months of the service contract term.

Beyond the initial 12 months of the service contract term, the PTC will be waived.

For details, refer to www.singtel.com.

Eligibility:

The Customised Scheme is offered to all similarly situated customers and their related companies who accept the terms and conditions of the Customised Scheme in its entirety.