

As of 17 August 2023

Effective Date: 13 July 2021

Name of Service: Singtel MetroEthernet Services. *For additional details, refer to www.singtel.com*

Description: Customised MetroEthernet scheme (**Customised Scheme**)

Prices (including discounts):

Service	Contract Term (Years)	Monthly Recurring Charge (MRC) (\$ per circuit)	One-Time Charge (OTC) (\$ per circuit)
10 Gbps MetroEthernet Point-to-Multipoint (PTMP) (Head-End)	2	Waived	Standard: \$4,000 Express: \$8,000

(With effect from 17 August 2023) The customised tariffs will be applicable to all new and renewed MetroEthernet circuits subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is two (2) years.
3. **(With effect from 21 July 2023)** The 10 Gbps MetroEthernet PTMP head-end circuit will be provided free under the Customised Scheme as long as the overall utilisation of all free 10 Gbps MetroEthernet PTMP head-end circuits under the Customised Scheme is at least 50% at the end of the first year of the two-year contract term of each new head-end service. The applicable activation OTC is as per the pricing table.
4. **(With effect from 21 July 2023)** In the event that the customer is unable to meet the overall utilisation of 50% described above, a maximum of one (1) 10 Gbps MetroEthernet PTMP head-end circuit under the Customised Scheme will be charged an MRC of \$7,000 from the second year onwards.
5. **(With effect from 21 July 2023)** The customer may subscribe up to two (2) free 10 Gbps MetroEthernet PTMP head-end circuits as per the pricing table in each order. For the avoidance of doubt, there is no maximum quantity of free 10 Gbps MetroEthernet PTMP head-end circuits under the Customised Scheme.
6. **(With effect from 17 August 2023)** The customer will be eligible for a one-time rebate of \$26,000, provided that the customer has achieved:

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- a) an overall utilisation rate of at least 50% across all free 10 Gbps MetroEthernet PTMP head-end circuits; and
- b) currently has at least 200 circuits of MetroEthernet PTMP tail-end circuits.

For the avoidance of doubt, the customer may enjoy the one-time rebate under the Customised Scheme for one (1) time only.

7. The customer shall not resell the service(s) subscribed under the Customised Scheme “as is”, or as a standalone service but may use the service(s) as part of its own network to offer its own services.
8. The service(s) offered under the Customised Scheme are subject to resource availability.
9. No other discounts, including but not limited to, term and volume discounts, shall be applicable to the service(s) subscribed under the Customised Scheme.
10. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
11. All other standard prices, terms and conditions of the Singtel MetroEthernet services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for the prevailing premature termination charge of 100% of the remaining contract term.

Refer to www.singtel.com

Eligibility:

(With effect from 21 July 2023) The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) currently has a minimum revenue spend of \$5 million on Singtel Group services in the past 12 months prior to the start date of the customer’s agreement;
- b) is a duly licensed Facilities Based Operator (**FBO**) or Services Based Operator (**SBO**); and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.