

(As of 9 February 2023)

**Effective Date:** 9 February 2023

**Name of Service:** Singtel Group Services. *For more information refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised Rebate Scheme (**Customised Scheme**)

**Prices (including discounts):**

The customised rebate scheme is subject to the following conditions:

- a. The customer must achieve a minimum annual revenue spend of \$10M on services provided by Singtel, Singtel Mobile and SingNet (collectively, **Singtel**); and
- b. The customer must achieve a minimum annual revenue spend of \$5M on Meg@POP, DigiNet, Gigawave, ISDN, MetroEthernet, Dark Fibre, SIP Trunking and SingNet services (**eligible services**).

The customised rebate scheme is as follows:

Annual spend on eligible services		Rebate (%)
Minimum (SGD)	Up to and inclusive (SGD)	
\$5,000,000	\$5,499,999	3.40%
\$5,500,000	\$5,999,999	3.60%
\$6,000,000	\$6,499,999	3.80%
\$6,500,000	\$6,999,999	4.00%
\$7,000,000	\$7,499,999	4.20%
\$7,500,000	\$7,999,999	4.40%
\$8,000,000 and above		4.60%

**Key Terms and Conditions**

1. The contract term for the Customised Scheme is five (5) years.
2. There is no auto-renewal for the Customised Scheme.
3. The rebate will be calculated annually. Where the customer does not qualify for the rebate for a particular year, e.g., year 4, the customer can still enjoy the rebate for the next qualifying year e.g., year 5.
4. The spending commitment will include that of the customer and its related companies.
5. Eligible services must be used for the customer's own infrastructure and cannot be resold.
6. The customer's eligible expenditure shall exclude all taxes including, but not limited to, goods and services tax, and other value added taxes, duties, levies and similar charges and all premature termination charges. For the avoidance of doubt, any ad-

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hoc billing adjustments provided by Singtel shall be excluded from the total customer spending.

7. The customer's expenditure on Singtel services shall be reviewed at the end of each twelve (12) month period. The date of commencement of the 12-month spending period may be determined by the customer and can be no earlier than 1 April 2020 and must be not later than one (1) month after the start of the customer's Customised Scheme. Otherwise, the annual spend commencement date will be the start date of the customer's Customised Scheme.

**Suspension and Termination Provisions:**

*Refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme will be offered to all similarly situated customers and their related companies who accepts the terms and conditions of the Customised Scheme in its entirety.