

Effective Date: 21 July 2023

Name of Service: Singtel SIP Trunking Service. *For additional details, refer to www.singtel.com*

Description: Customised SIP Trunking service scheme (**Customised Scheme**)

Prices (including discounts):

Service Description	Contract Term (Years)	Minimum Quantity (trunks)	Monthly Recurring Charge (MRC) (\$ per trunk)	One Time Charge (OTC) (\$ per trunk)
SIP Trunking with Cloud Connect (150 concurrent calls per trunk)	2 years	1 trunk	\$2,000 per trunk	Standard: Waived

The customised tariffs will be applicable to all new, renewed and upgraded SIP Trunking services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is as per the pricing table above.
3. The customer shall subscribe to the minimum quantities as specified under the Customised Scheme.
4. In the event that the underlying SIP Trunking line is terminated, all services subscribed that are tied to the underlying SIP Trunking line under the Customised Scheme will also be terminated.
5. The customer may upgrade or increase the take-up of concurrent calls as well as value-added services without changes to the existing service contract term, provided that there are no changes to the original quantity of SIP Trunking trunk(s). Otherwise, a new service contract term shall be required for the new SIP Trunking trunk(s). For the avoidance of doubt, every incremental take-up of concurrent calls shall be in blocks of 50 concurrent calls at an additional MRC of \$670 with the OTC waived.
6. The services offered under the Customised Scheme are subject to resource availability.
7. The customer shall not resell the services subscribed under the Customised Scheme.

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8. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
9. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
10. All other standard prices, terms and conditions of the Singtel SIP Trunking service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

For details, refer to www.singtel.com.

Eligibility:

The Customised Scheme is offered to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.