

**Effective Date:** 7 October 2022

**Name of Service:** Singtel Gigawave Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Gigawave service scheme (**Customised Scheme**)

**Prices (including discounts):**

Table A

Service	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per circuit)	One-Time Charge (OTC) (\$ per circuit)
1 Gbps Gigawave Standard	1	\$2,450	Standard: \$4,000

**(With effect from 4 July 2023)** Table B

Service	Minimum Quantity	MRC (\$ per circuit)	OTC (\$ per circuit)
1.25 Gbps IGA Enhanced Gigawave	1	\$1,502	Standard: \$4,000
10 Gbps IGA Gigawave with Exchange Diversity	1	\$5,173	Standard: \$4,000

The customised tariffs will be applicable to new, renewed and upgraded circuits subscribed under the Customised Scheme.

**Terms and Conditions:**

1. **(With effect from 4 July 2023)** The contract term of the Customised Scheme is one (1) year with an option to extend one (1) year.
2. **(With effect from 4 July 2023)** The contract term of the services subscribed under the Customised Scheme is as follows:
  - Table A: one (1) year; and
  - Table B: minimum of one (1) year.

3. The customer shall subscribe to the minimum quantities as prescribed under the Customised Scheme.
4. The service(s) subscribed under the Customised Scheme are subject to resource availability.
5. The customer is not allowed to resell the service(s) subscribed under the Customised Scheme.
6. No other discounts including, but not limited to, term and volume discounts, are applicable to the service(s) subscribed under the Customised Scheme.
7. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
8. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

### **Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer is liable for a premature termination charge (PTC) of 100% of the remaining contract term.

*For details, refer to [www.singtel.com](http://www.singtel.com).*

### **Eligibility:**

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) has a minimum revenue spend of at least \$5 million on Singtel Group services in the last 12 months prior to the start date of the customer's agreement; and
- b) accept the terms and conditions of the Customised Scheme in its entirety.