**Effective Date:** 25 May 2022

Name of Service: Singtel Gigawave Service. For more information refer to

www.singtel.com.

Description: Customised Gigawave Service Scheme (Customised

Scheme)

# **Prices (including discounts):**

## Table A

Service	Minimum Quantity	Contract Term	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
1Gbps Gigawave Standard		3 years	\$2,200	Standard: Waived
10Gbps Gigawave	3	3 years	\$3,890	Standard: Waived
100Gbps Gigawave		3 years	\$12,000	Standard: Waived

To facilitate parallel migration, the customer may subscribe to temporary services as follows under Table B.

Table B

Service	Minimum Quantity	Contract Term	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
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1Gbps Gigawave Standard		Minimum 1 month, up to 6 months	\$2,200	Standard: Waived
4Gbps Gigawave	3	Minimum 1 month, up to 6 months	\$3,790	Standard: Waived
10Gbps Gigawave		Minimum 1 month, up to 6 months	\$4,100	Standard: Waived

The customised tariffs will be applicable to all new, renewed, migrated, upgraded and/or downgraded Gigawave services subscribed under the Customised Scheme.

### **Terms and Conditions**

- 1. The contract term of the Customised Scheme is three (3) years.
- 2. The contract term of the services subscribed under the Customised Scheme is as specified in the pricing table.
- 3. The customer shall subscribe to the minimum quantity of circuits as specified under the Customised Scheme.
- 4. The services offered under the Customised Scheme are subject to resource availability.
- 5. The customer shall not resell the services subscribed under the Customised Scheme.
- 6. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
- 7. Relocation OTC will be waived if the service under the Customised Scheme to be renewed, migrated, upgraded and/or downgraded under the Customised Scheme is relocated in the same order. Otherwise, prevailing relocation OTC applies.
- 8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
- 9. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

## **Suspension and Termination Provisions:**

The customer will be eligible for a waiver of PTC on any existing Gigawave circuits that are renewed, migrated, upgraded and/or downgraded onto the services under the Customised Scheme subject to the following:

- 1. The circuits to be renewed, migrated, upgraded and/or downgraded are subject to the minimum circuit contract term under the Customised Scheme; and
- 2. The value of the new contract term has to be higher than the existing remaining contract term value.

Notwithstanding the above, if the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for Premature Termination Charge (PTC) of 100% of the remaining contract term.

For details, refer to www.singtel.com

## Eligibility:

The Customised Scheme is offered to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.