

Effective Date: 31 January 2022

Name of Service: Singtel BizVoice Service. *For more information refer to www.singtel.com*

Description: Customised BizVoice Service Scheme (**Customised Scheme**)

Prices (including discounts):

| Service | Minimum Circuit Quantity | Minimum Contract Term | Monthly Recurring Charge (MRC) | One Time Charge (OTC) |
|-------------------------|--------------------------|-----------------------|--------------------------------|-----------------------|
| BizVoice UC Standalone | 1,000 | 2 years | \$9 | Waived |
| BizVoice Starter Plan | | | \$14 | |
| Starter Plan VAS Pack 1 | NA | 3 months | \$0.50 | |
| Starter Plan VAS Pack 2 | | 3 months | \$4 | |
| Starter Plan VAS Pack 3 | | 3 months | \$7.50 | |
| Multi-Line Hunt | | 3 months | \$1 | |
| UC Add-on | | 3 months | \$2 | |

The customised tariffs will be applicable to all new and renewed BizVoice circuits subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is as specified under the pricing table.
3. The customer shall subscribe to the minimum quantity of circuits as specified under the Customised Scheme.

4. The services offered under the Customised Scheme are subject to resource availability.
5. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel BizVoice service(s) shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a Premature Termination Charges (PTC) of 100% of the MRC for the remaining contract term.

For the avoidance of doubt, where a line is terminated, any VAS or VAS Pack associated with the line will also be terminated and the customer will be liable for any applicable PTC.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme will be available to all similarly situated customers who accepts the terms and conditions of the Customised Scheme in its entirety.