

Effective Date: 17 June 2021

Name of Service: (With effect from 22 September 2021) Singtel Dark Fibre and Gigawave Service. For more information refer to www.singtel.com.

Description: (With effect from 22 September 2021) Customised Dark Fibre and Gigawave Service Scheme (Customised Scheme)

Prices (including discounts):

Table A

Service	Minimum Quantity (pairs)	Monthly Recurring Charge (MRC) (\$ per pair)	One Time Charge (OTC) (\$ per pair)
Standard Dark Fibre / Dark Fibre with Exchange Diversity / Dark Fibre with Path Diversity	2	\$ 3,040	Waived

(With effect from 22 September 2021) The customer is eligible to subscribe to Table B and/or Table C services upon fulfilling the minimum quantities in Table A.

(With effect from 22 September 2021) Table B

Service	Minimum Quantity	Contract Term (Year)	MRC (\$ per pair)	OTC (\$ per pair)
Standard Dark Fibre / Dark Fibre with Exchange Diversity / Dark Fibre with Path Diversity	2 pairs	2	\$ 2,900	Waived

(With effect from 22 September 2021) Table C

Service	Minimum Quantity	Contract Term (Year)	MRC (\$ per circuit)	OTC (\$ per circuit)
10Gbps Gigawave DC-DC	2	1	\$ 2,100	Waived

(With effect from 22 October 2021) 1.25Gbps Gigawave	1	2	\$1,600	Waived
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(With effect from 22 September 2021) The customised tariffs will be applicable to all new and renewed Dark Fibre and Gigawave circuits subscribed under the Customised Scheme.

Service Level Agreement

The service availability rebate is as follows:

Outage (x)	Availability (%)	Rebate (% of MRC)
6hr < x ≤ 8hrs	≥98.89% to <99.17%	10%
8 hrs < x ≤ 15 hrs	≥97.92% to <98.89%	20%
> 15 hrs	<97.92%	30%

(With effect from 22 September 2021) Any service availability rebate shall apply to Dark Fibre services subscribed under the Customised Scheme only.

Terms and Conditions:

1. **(with effect from 19 April 2022)** The contract term of the Customised Scheme is two (2) years.
2. **(With effect from 22 September 2021)** The contract term of the services subscribed under the Customised Scheme is one (1) year, unless otherwise stated.
3. **(With effect from 22 September 2021)** The customer shall subscribe to the minimum quantity of circuits under Table A of the Customised Scheme.
4. **(With effect from 22 October 2021)** Where the customer subscribes to Table B and/or Table C services, the customer shall subscribe to the respective minimum quantity of circuits under Table B and/or Table C of the Customised Scheme.
5. **(With effect from 22 September 2021)** The customer shall not resell the service subscribed under the Customised Scheme 'as is' or as a standalone service but may resell the service(s) as part of its own network services.
6. The service(s) subscribed under the Customised Scheme are subject to resource availability.
7. No other discounts, including but not limited to, term and volume discounts, shall be applicable to the service(s) subscribed under the Customised Scheme.

8. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
9. Both ends of each pair of the Dark Fibre services subscribed under the Customised Scheme must connect to a Data Centre.
10. **(With effect from 22 September 2021)** All other standard prices, terms and conditions of the commercial Singtel Dark Fibre and Gigawave services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

For details, refer to www.singtel.com.

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) is a duly licensed Facilities-Based Operator (**FBO**) or Services-Based Operator (**SBO**); and
- b) accept the terms and conditions of the Customised Scheme in its entirety