

Effective Date: 22 February 2022

Name of Service: Singtel SIP Trunking Service. *For additional details, refer to www.singtel.com*

Description: Customised SIP Trunking service scheme (“**Customised Scheme**”)

Prices (including discounts):

(With effect from 8 April 2022)

Service	Minimum Quantity	Contract Term	Monthly Recurring Charge (MRC)	One Time Charge (OTC)
SIP Trunking Over Cloud Connect (300 concurrent calls per trunk access)	1 trunk	2 years	2,900	Waived

The customised tariffs will be applicable to all new, renewed and upgraded SIP Trunking services subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term for the Customised Scheme is one (1) year.
2. The contract term for the services subscribed under the Customised Scheme is as stated in the pricing table.
3. The customer shall subscribe to the minimum quantity of circuits under the Customised Scheme as stated in the pricing table.
4. The service(s) subscribed under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.

8. All other standard prices, terms and conditions of the Singtel SIP Trunking service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

Eligibility:

The Customised Scheme is offered to all similarly situated customers who accepts the terms and conditions of the Customised Scheme in its entirety.