

**Effective Date:** 14 March 2022

**Name of Service:** Singtel BizVoice and SIP Trunking Service. *For more information refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised BizVoice and SIP Trunking Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

**BizVoice**

<b>Service</b>	<b>Minimum Quantity</b>	<b>Contract Term</b>	<b>Monthly Recurring Charge (MRC) per line</b>	<b>One Time Charge (OTC)</b>
BizVoice UC Standalone	600	2 years with the option to extend 1 year for max 2 times	\$6.50	Waived
Starter Plan			\$12.50	Waived
Voice Mail	NA	Min 3 months	Waived	Waived
UC Add-On	NA	Min 3 months	Waived	Waived
Starter Plan VAS Pack 1	NA	Min 3 months	Waived	Waived
Starter Plan VAS Pack 2	NA	Min 3 months	Waived	Waived
Starter Plan VAS Pack 3	NA	Min 3 months	Waived	Waived

**SIP Trunking**

<b>Service</b>	<b>Minimum Quantity</b>	<b>Contract Term</b>	<b>MRC</b>	<b>OTC</b>
SIP Trunking with Meg@POP eLite / EthernetLink Access (30 concurrent calls)	1 trunk	2 years with the option to extend 1 year for max 2 times	\$288	Waived

Caller Number Display (per Trunk Access)	NA	Min 3 months	Waived	Waived
SIP DDI Number (block of 10)	NA	Min 3 months	\$10	Waived

The customised tariffs will be applicable to all new, renewed and migrating BizVoice and SIP Trunking circuits subscribed under the Customised Scheme.

**Terms and Conditions:**

1. The contract term of the Customised Scheme is two (2) years with the option to extend one (1) year for a maximum of two (2) times.
2. The contract term of the services subscribed under the Customised Scheme is two (2) years with the option to extend one (1) year for a maximum of two (2) times, unless otherwise specified.
3. The customer shall subscribe to the minimum quantity circuits as specified under the Customised Scheme.
4. The services offered under the Customised Scheme are subject to resource availability.
5. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel BizVoice and SIP Trunking services shall remain applicable.

**Suspension and Termination Provisions:**

The premature termination charges (PTC) shall be waived for services subscribed under the Customised Scheme.

For details, refer to [www.singtel.com](http://www.singtel.com)

**Eligibility:**

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a. migrates PhoneNet service(s) to BizVoice service(s) under the Customised Scheme;  
and
- b. accepts the terms and conditions of the Customised Scheme in its entirety.