

Effective Date: 23 December 2022

Name of Service: Singtel SIP Trunking Service. *For additional details, refer to www.singtel.com*

Description: Customised SIP Trunking service scheme (“**Customised Scheme**”)

Prices (including discounts):

Service Description	Contract Term (Years)	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per unit)	One Time Charge (OTC) (\$ per unit)
SIP Trunking with Cloud Connect (150 concurrent calls per trunk)	2	1 trunk	\$1,800 per trunk	Standard: Waived
SIP Trunking with Cloud Connect – Auto Failover	2	1 trunk	\$800 per trunk	Standard: Waived
SIP DDI Number (in blocks of 10 numbers)	2	140 blocks	\$10 per block	Waived
Caller Number Display	2	2 trunks	\$60 per trunk	Waived

The customised tariffs will be applicable to migrated circuits subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is two (2) years.
3. The customer shall subscribe to the minimum quantities as stated in the pricing table above in a single order.
4. The services subscribed under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme.

6. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel SIP Trunking service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

For details, refer to www.singtel.com.

Eligibility:

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a. migrates existing ISDN and/or DEL services to the Customised Scheme; and
- b. accept the terms and conditions of the Customised Scheme in its entirety.