

**Effective Date:** 1 March 2022

**Name of Service:** Singtel BizVoice Service. *For more information refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised BizVoice Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

Service	Minimum Quantity	Contract Term	Monthly Recurring Charge (MRC) (\$ per line)	One Time Charge (OTC) (\$ per line)
BizVoice UC Standalone	400	2 years	\$6.80	Waived
BizVoice Starter Plan			\$12.50	Waived
UC Add-On	N.A.	Minimum 3 months	Waived	Waived
Starter Plan VAS Pack 1	N.A.		Waived	Waived
Starter Plan VAS Pack 2	N.A.		Waived	Waived
Starter Plan VAS Pack 3	N.A.		Waived	Waived
Voicemail	N.A.		Waived	Waived

The customised tariffs will be applicable to all new, renewed and/or migrated BizVoice circuits subscribed under the Customised Scheme.

**Terms and Conditions:**

1. The contract term of the Customised Scheme is two (2) years, with an option to extend another one (1) year for up to three (3) times.
2. The contract term of the services subscribed under the Customised Scheme is two (2) years, with an option to extend another one (1) year for up to three (3) times.
3. The customer shall subscribe to the minimum quantity of BizVoice circuits as stated in the pricing table.
4. The services offered under the Customised Scheme are subject to resource availability.

5. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel BizVoice service shall remain applicable.

### **Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme before the end of the contract term, the customer will be liable for a premature termination charge (PTC) of 100% of the MRC for the remaining contract term.

For the avoidance of doubt, where a line is terminated, any VAS or VAS Pack associated with the line will also be terminated and the customer will be liable for any applicable PTC.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

### **Eligibility:**

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a. is migrating PhoneNet services to BizVoice services under the Customised Scheme;  
and
- b. accepts the terms and conditions of the Customised Scheme in its entirety.