

(as of 30 November 2022)

Effective Date: 1 December 2018

Name of Service: SingTel Customised Meg@POP, MetroEthernet and Gigawave Service
For additional details, refer to www.singtel.com.

Description: Customised Meg@POP, MetroEthernet and Gigawave Scheme
("Customised Scheme")

Prices (including discounts):

a) Gigawave

Description	Monthly Recurring Charge (MRC)	One Time Charge (OTC)
Gigawave 1.0625Gbps	\$2,328	\$2,000
Gigawave with Exchange Diversity 1.0625Gbps	\$3,051	\$2,000
Gigawave with Path Diversity 1.0625Gbps	\$3,051	\$2,000
Gigawave 1.25Gbps	\$2,328	\$2,000
Gigawave with Exchange Diversity 1.25Gbps	\$3,621	\$2,000
Gigawave with Path Diversity 1.25Gbps	\$3,621	\$2,000
Gigawave 10Gbps	\$8,200	\$2,000
Gigawave with Exchange Diversity 10Gbps	\$9,000	\$2,000
Gigawave with Path Diversity 10Gbps	\$9,000	\$2,000

b) MetroEthernet Point-to-MultiPoint (Standard)

Bandwidth	MRC	OTC
2 Mbps	\$396	\$1,000
4 Mbps	\$515	\$1,000
6Mbps	\$660	\$1,000
8 Mbps	\$660	\$1,000
10 Mbps	\$713	\$2,000
20 Mbps	\$911	\$2,000
30 Mbps	\$1,069	\$2,000
40 Mbps	\$1,188	\$2,000
50 Mbps	\$1,294	\$2,000
60 Mbps	\$1,386	\$2,000
70 Mbps	\$1,452	\$2,000
80 Mbps	\$1,531	\$2,000
90 Mbps	\$1,597	\$2,000

(as of 30 November 2022)

100 Mbps	\$1,650	\$2,000
200 Mbps	\$2,000	\$2,000
300 Mbps	\$2,300	\$2,000
400 Mbps	\$2,700	\$2,000
500 Mbps	\$3,000	\$2,000
600 Mbps	\$3,400	\$2,000
700 Mbps	\$3,700	\$2,000
800 Mbps	\$4,000	\$2,000
900 Mbps	\$4,300	\$2,000
1 Gbps	\$4,500	\$2,000

c) MetroEthernet Point-to-MultiPoint with Path Diversity

Bandwidth	MRC	OTC
2 Mbps	\$396	\$1,000
4 Mbps	\$515	\$1,000
6Mbps	\$660	\$1,000
8 Mbps	\$660	\$1,000
10 Mbps	\$713	\$2,000
20 Mbps	\$911	\$2,000
30 Mbps	\$1,069	\$2,000
40 Mbps	\$1,188	\$2,000
50 Mbps	\$1,294	\$2,000
60 Mbps	\$1,386	\$2,000
70 Mbps	\$1,452	\$2,000
80 Mbps	\$1,531	\$2,000
90 Mbps	\$1,597	\$2,000
100 Mbps	\$1,650	\$2,000
200 Mbps	\$2,000	\$2,000
300 Mbps	\$2,300	\$2,000
400 Mbps	\$2,700	\$2,000
500 Mbps	\$3,000	\$2,000
600 Mbps	\$3,400	\$2,000
700 Mbps	\$3,700	\$2,000
800 Mbps	\$4,000	\$2,000
900 Mbps	\$4,300	\$2,000
1 Gbps	\$4,500	\$2,000

d) MetroEthernet Point-to-Point (Standard)

Bandwidth	MRC	OTC
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(as of 30 November 2022)

2 Mbps	\$534	\$2,000
4 Mbps	\$690	\$2,000
6 Mbps	\$870	\$2,000
8 Mbps	\$960	\$2,000
10 Mbps	\$1,050	\$2,000
20 Mbps	\$1,500	\$2,000
30 Mbps	\$1,800	\$2,000
40 Mbps	\$2,100	\$2,000
50 Mbps	\$2,300	\$2,000
60 Mbps	\$2,600	\$2,000
70 Mbps	\$2,900	\$2,000
80 Mbps	\$3,200	\$2,000
90 Mbps	\$3,500	\$2,000
100 Mbps	\$3,800	\$2,000
200 Mbps	\$4,014	\$2,000
300 Mbps	\$4,212	\$2,000

e) MetroEthernet Point-to-Point with Path Diversity

Bandwidth	MRC	OTC
2 Mbps	\$534	\$2,000
4 Mbps	\$690	\$2,000
6 Mbps	\$870	\$2,000
8 Mbps	\$960	\$2,000
10 Mbps	\$1,050	\$2,000
20 Mbps	\$1,500	\$2,000
30 Mbps	\$1,800	\$2,000
40 Mbps	\$2,100	\$2,000
50 Mbps	\$2,300	\$2,000
60 Mbps	\$2,600	\$2,000
70 Mbps	\$2,900	\$2,000
80 Mbps	\$3,200	\$2,000
90 Mbps	\$3,500	\$2,000
100 Mbps	\$3,800	\$2,000
200 Mbps	\$4,014	\$2,000
300 Mbps	\$4,212	\$2,000

f) Meg@POP Ethernetlink with Path Diversity

Bandwidth	MRC	OTC
4 Mbps	\$515	\$2,000
6 Mbps	\$660	\$2,000

(as of 30 November 2022)

8 Mbps	\$660	\$2,000
10 Mbps	\$713	\$2,000
20 Mbps	\$911	\$2,000
30 Mbps	\$1,069	\$2,000
40 Mbps	\$1,188	\$2,000
50 Mbps	\$1,294	\$2,000
60 Mbps	\$1,386	\$2,000
70 Mbps	\$1,452	\$2,000
80 Mbps	\$1,531	\$2,000
90 Mbps	\$1,597	\$2,000
100 Mbps	\$1,650	\$2,000
200 Mbps	\$2,000	\$2,000
300 Mbps	\$2,300	\$2,000
400 Mbps	\$2,700	\$2,000
500 Mbps	\$3,000	\$2,000
600 Mbps	\$3,400	\$2,000
700 Mbps	\$3,700	\$2,000
800 Mbps	\$4,000	\$2,000
900 Mbps	\$4,300	\$2,000
1 Gbps	\$4,500	\$2,000

- a) All OTC above refer to standard OTC. Express OTC will be double the standard OTC.
- b) Relocation OTC:
 - a) Tables (a) to (f): internal relocation \$1,000 per site, external relocation \$2,000 per site.
- c) The customised tariffs will be applicable to all new, renewed and upgraded circuits subscribed under the Customised Scheme.
- d) Where the customer wishes to re-contract existing circuits under the Customised Scheme, the premature termination charge (**PTC**) for circuits with a remaining contract term of six (6) months or less will be waived.
- e) The customer will be eligible for a tiered rebate that will be determined by the customer's spending on the following Singtel services within the eligible spending period from January to December of each calendar year:
 - ConnectPlus IPLC service
 - ConnectPlus Eline service
 - ConnectPlus MPLS Service
 - DigiNet
 - Gigawave

(as of 30 November 2022)

- ISDN
- IDD
- MetroEthernet
- Mobile
- SingNet
- Managed CPE Service
- Managed Security Services
- Managed LAN CPE Service
- Managed IPPBX Service
- Telephony

Per annum spending from eligible services	% Rebate (\$)
\$3,300,000 to \$5,000,000	\$100,000
\$5,000,001 to \$8,000,000	3% of spending, capped at \$180,000
More than \$8,000,000	\$210,000

- f) The rebate will be applied as a single sum credit adjustment to the designated billing account of the customer within six (6) months from the final day of the eligible spending period.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is four (4) years, with an option to extend on a yearly basis for up to three (3) years.
2. **(With effect from 16 November 2022)** The contract term for the services subscribed under the Customised Scheme is four (4) years.
3. **(With effect from 16 November 2022)** Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
4. The services offered under the Customised Scheme are subject to resource availability. In event that path diversity resources are not available, Singtel will provide the customer with an exchange diversity service at the same proposed MRC. For these sites, the customer will be allowed to upgrade to a path diversity service should the resource be available in future and any PTC incurred as a result of the upgrade will be waived provided that the circuit bandwidth remains the same.

(as of 30 November 2022)

5. **(With effect from 31 January 2019)** The customer will be given two (2) free 100Mbps MetroEthernet Point-to-MultiPoint head-end circuits. The contract term is four (4) years, with an option to extend on a yearly basis for up to three (3) years.

Once a head-end circuit reaches at least 80% utilisation, the customer may upgrade that circuit to the next bandwidth tier by paying the MRC difference between the 100M circuit and the higher bandwidth circuit as per the pricing tables below. For avoidance of doubt, the contract term of the upgraded circuit will be four (4) years from the effective date of the upgrade, with an option to extend on a yearly basis for up to three (3) years.

CE platform:	Bandwidth	MRC top-up for upgrade from 100M
PTMP head end	200 Mbps	\$350
	300 Mbps	\$650
	400 Mbps	\$1,050
	500 Mbps	\$1,350
	600 Mbps	\$1,750
	700 Mbps	\$2,050
	800 Mbps	\$2,350
	900 Mbps	\$2,650

SDH platform:	Bandwidth	MRC Top-up for upgrade from 100M
PTMP head end	150M	\$260
	300M	\$650
	450M	\$1,200
	600M	\$1,750
	750M	\$2,200
	900M	\$2,650

6. The customer is not allowed to resell the services subscribed under the Customised Scheme.
7. No other discounts, including term and volume discounts, shall be applicable to the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel Gigawave, MetroEthernet and Meg@POP services shall remain applicable

(as of 30 November 2022)

Suspension and Termination Provisions:

1. **(With effect from 24 April 2020) Conditional Suspension of Circuits**

The customer may select any twelve (12) circuits subscribed under the Customised Scheme for a one-time suspension of services for a maximum period of six (6) continuous months, provided the following conditions are met:

- a. the customer is in the aviation industry; and
- b. suspension is effected while the Disease Outbreak Response System Condition (DORSCON) colour-coded status as determined by the Government of Singapore is DORSCON Orange or DORSCON Red; or within three (3) months from the DORSCON yellow status as determined by the Government of Singapore.

For avoidance of doubt, the contractual period of the selected circuits will be deferred for six (6) continuous months and will resume their respective contract terms at the end of the suspension period.

2. The customer may terminate up to six (6) circuits subscribed under the Customised Scheme without any PTC if the circuit has completed a minimum contract term of one (1) year. For any early terminations beyond the first six (6) circuits, the customer shall be liable for a PTC of 100% of the remaining contract term.

For details, refer to www.singtel.com.

Eligibility:

(With effect from 16 November 2022) The Customised Scheme will be offered to any similarly situated customer who satisfies the following criteria:

- a) **(With effect from 30 November 2022)** subscribes to the following minimum volume of circuits under the Customised Scheme:
 - 5 Gigawave circuits
 - 20 MetroEthernet Point-to-Multipoint circuits
 - 10 MetroEthernet Point-to-Point circuits
- b) accept the terms and conditions of the Customised Scheme in its entirety