| Effective Date:  | 25 August 2022   |  |  |  |
|------------------|--|--|--|--|
| Name of Service: | Singtel Meg@POP Service. For additional details, refer to <u>www.singtel.com</u> |  |  |  |
| Description:     | Customised Meg@POP service scheme ("Customised Scheme")                          |  |  |  |

## **Prices (including discounts):**

| Service                 | Minimum<br>Quantity | Contract Term<br>(Years) | Monthly<br>Recurring<br>Charge<br>(MRC)<br>(\$ per circuit) | One Time<br>Charge<br>(OTC)<br>(\$ per<br>circuit) |
|-------------------------|---------------------|--------------------------|---|--|
| 10Mbps<br>Meg@POP eLite | 120                 | 3                        | \$90  | Standard:<br>Waived                                |
| 20Mbps<br>Meg@POP eLite |                     |                          | \$92  | Express:<br>Waived                                 |

The customised tariffs will be applicable to all new, renewed, upgraded, downgraded and/or migrated Meg@POP services subscribed under the Customised Scheme.

## **Terms and Conditions:**

- 1. The contract term of the Customised Scheme is three (3) years.
- 2. The contract term of the services subscribed under the Customised Scheme is three (3) years.
- 3. The customer shall subscribe to the minimum quantity of circuits specified under the Customised Scheme within a period of one (1) year from the start date of the customer's agreement.
- 4. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
- 5. The customer shall not resell the services subscribed under the Customised Scheme.
- 6. The services offered under the Customised Scheme are subject to resource availability.
- 7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
- 8. All other standard prices, terms and conditions of the Singtel Meg@POP services shall remain applicable.

## **Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

For circuits subscribed under the Customised Scheme, the customer shall be eligible for:

- a. a relocation OTC waiver of up to 10 circuits during the Customised Scheme; and
- b. a PTC waiver for termination of up to five (5) circuits per year of the Customised Scheme,

subject to the following conditions:

- i. termination or relocation is due to project completion; and
- ii. the circuits to be terminated or relocated have fulfilled at least 12 months of their contract term.

## **Eligibility:**

The Customised Scheme is offered to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.