

(as of 15 Jul 2022)

**Effective Date:** 26 February 2018

**Name of Service:** Singtel Dark Fibre Services. *For more information refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Dark Fibre Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

**(with effect from 15 July 2022)** Table A

<b>Service</b>	<b>Contract Term</b>	<b>Monthly Recurring Charge (MRC) (\$ per two pairs)</b>	<b>One-Time Charge (OTC) (\$ per two pairs)</b>
Two pairs of Dark Fibre between two sites; one pair with path diversity*	3 years with option to extend 2 years	S\$20,000	\$7500

\*For path diversity, at least one end is to be at the same location

**(with effect from 15 July 2022)** The customer is eligible to subscribe to Table B services upon fulfilling Table A.

**(with effect from 15 July 2022)** Table B

<b>Service</b>	<b>Contract Term</b>	<b>Minimum Quantity (pair)</b>	<b>MRC (\$ per pair)</b>	<b>OTC (\$ per pair)</b>
Standard Dark Fibre / Dark Fibre with Path Diversity	3 years with option to extend 2 years	2	\$4,500	\$3,000

**(with effect from 15 July 2022)** The customer is eligible for a six (6) months' MRC waiver for one (1) pair of Dark Fibre services subscribed under Table B.

The customised tariffs will be applicable to all new and renewed Dark Fibre circuits subscribed under the Customised Scheme.

**Terms and Conditions:**

1. The contract term of the Customised Scheme is five (5) years.

(as of 15 Jul 2022)

2. The contract term of the services subscribed under the Customised Scheme is three (3) years, with an option to extend for a period of two (2) years.
3. The customer shall not resell the services.
4. **(with effect from 15 July 2022)** The customer shall subscribe to at least two (2) pairs of Dark Fibre between two (2) sites with one (1) pair having path diversity as stated in Table A above.
5. **(with effect from 15 July 2022)** Where the customer subscribes to Table B services, the customer shall subscribe to the minimum quantity of Dark Fibre services as stated under Table B above.
6. **(with effect from 15 July 2022)** In the event of relocation during the contract term of the Dark Fibre service, the customer shall pay a relocation OTC of \$4,000 per pair of Dark Fibre service.
7. **(with effect from 15 July 2022)** Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
8. **(with effect from 15 July 2022)** The services offered under the Customised Scheme are subject to resource availability.
9. **(with effect from 15 July 2022)** No other discounts including, but not limited to, term and volume discounts, shall be applicable to the service(s) subscribed under the Customised Scheme.
10. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre service shall remain applicable.

### **Suspension and Termination Provisions:**

If the customer terminates any of the services subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

### **Eligibility:**

**(with effect from 15 July 2022)** The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) is a commercial bank<sup>1</sup>; and

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<sup>1</sup> A commercial bank is defined as any financial institution that has been issued a banking licence by the Monetary Authority of Singapore to operate in Singapore

(as of 15 Jul 2022)

b) accepts the terms and conditions of the Customised Scheme in its entirety.

The Customised Scheme is available to commercial banks for the following reasons:

- a) Banking security and risk of terrorist sabotage – Banking customers have highlighted their need for privacy in relation to the data/information carried over their network. Hence, they do not permit telecom operators to monitor the CPE equipment which is necessary if we were to offer services like DigiNet and Gigawave services.
- b) Requirements for higher bandwidth services – Banking customers have been subscribing to higher bandwidth products and services e.g. Gigawave service. However, due to high growth of bandwidth requirement, customers in the banking sector prefer to have the flexibility to increase their bandwidth requirement by subscribing to dark fibre services and upgrading their own CPE as and when they need.
- c) Compliance with Banks' Headquarters IT strategy and requirements – Banks' headquarters (HQ) usually require their subsidiaries in Singapore and worldwide to comply with the technical configurations and network standards specified by the HQ. If Singapore wishes to be a significant financial hub for the region and beyond with the issuance of more and more banking licenses, such demands for IT requirements will be necessary to align with the banks IT strategy/requirement.