

As of 21 June 2022

Effective Date: 21 June 2022

Name of Service: Singtel SIP Trunking Service. *For additional details, refer to www.singtel.com*

Description: Customised SIP Trunking Service Scheme (“**Customised Scheme**”)

Prices (including discounts):

Table A

Service	Minimum Quantity	Monthly Recurring Charge (MRC)	One Time Charge (OTC)
SIP Trunking Over Cloud Connect (1,000 Concurrent Calls per trunk)	1 trunk	\$8,430	Waived
SIP Trunking Over Cloud Connect – Auto Failover	1 trunk	\$1,300	Waived
Caller Number Display (per Trunk Access)	2	Waived	Waived
Port-in from other Service Provider (per number)	N.A.	N.A.	\$14

Table B

Service	Minimum Quantity	Monthly Recurring Charge (MRC)	One Time Charge (OTC)
SIP DDI Number (block of 10)	1000	\$7	\$40

The customised tariffs will be applicable to all new, renewed and upgraded SIP Trunking services subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term for the Customised Scheme is three (3) years.
2. The contract term for the services subscribed under the Customised Scheme is three (3) years.

As of 21 June 2022

3. The customer shall subscribe to the minimum quantities as specified under Table A in a single order.
4. The customer shall subscribe to the minimum quantity of SIP DDI Number as specified under Table B. In the event that the customer does not meet the minimum quantity as specified under Table B, the customer shall pay Singtel the shortfall based on below calculation:

Shortfall = 1,000 minus Customer's take-up during the contract term of the Customised Scheme x MRC of \$7 x 36 months

5. In the event that the underlying SIP Trunking line is terminated, all services subscribed under the Customised Scheme that are tied to the underlying SIP Trunking line will also be terminated.
6. The service(s) subscribed under the Customised Scheme are subject to resource availability.
7. The customer shall not resell the services subscribed under the Customised Scheme.
8. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
9. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
10. All other standard prices, terms and conditions of the Singtel SIP Trunking service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

Eligibility:

The Customised Scheme is offered to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.