

Effective Date: 21 February 2020

Name of Service: Singtel Dark Fibre Service. *For more information refer to www.singtel.com.*

Description: Customised Dark Fibre Service Scheme
(**Customised Scheme**)

Prices (including discounts):

Service	Contract Term (Years)	MRC (\$ per pair)	OTC (\$ per pair)
Standard Dark Fibre	2	4 pairs: \$3,400	Waived
		≥ 5 pairs: \$2,800	
	3	≥ 5 pairs: \$2,400	Waived
(With effect from 29 March 2021) Dark Fibre with Path Diversity	2	\$3,000	Waived
	3	\$2,600	Waived

The customised tariffs will be applicable to all new and renewed Dark Fibre circuits subscribed under the Customised Scheme.

(With effect from 28 June 2021) Service Availability for Dark Fibre Service

Outage (x)	Availability	Rebate (% of Monthly Rental)
4 hours < x \leq 24 hours	$\geq 96.66\%$ to < 99.44%	5%
24 hours < x \leq 48 hours	$\geq 93.33\%$ to < 96.66%	10%
48 hours < x \leq 72 hours	$\geq 90\%$ to < 93.33%	15%
x > 72 hours	< 90%	20%

Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is minimum two (2) years.

3. The service(s) subscribed under the Customised Scheme are subject to resource availability.
4. The customer shall not resell the service “as is” or as a full or sub-bandwidth standalone Dark Fibre product.
5. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
6. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
7. Both ends of each pair of Dark Fibre services subscribed under the Customised Scheme must connect to a Data Centre.
8. In the event of relocation, the customer shall pay a relocation OTC of \$2,000 for each relocated circuit.
9. If the customer terminates the services subscribed under the Customised Scheme before the end of the contract term, the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract value.
10. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre service shall remain applicable.

Eligibility:

The Customised Scheme will be offered to all similarly situated customers and their wholly-owned subsidiaries who satisfy the following criteria:

- a) has or is willing to subscribe to four (4) pairs of Dark Fibre under the Customised Scheme;
- b) has or is willing to commit to a minimum annual spend of \$3 million on Singtel Group services;
- c) is a duly licenced Facilities Based Operator or Services Based Operator or is a global and/or regional online aggregator; and
- d) accepts the terms and conditions of the Customised Scheme in its entirety.

For the avoidance of doubt, circuits subscribed and spending by the customer and its wholly-owned subsidiaries may be combined to meet the minimum volume and spending commitments.