Effective Date: 27 October 2017

Name of Service: Singtel Meg@POP Service. For additional details, refer to

www.singtel.com

Description: Customised Meg@POP service scheme ("Customised

Scheme")

Prices (including discounts):

Service	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per circuit)
10M Meg@POP IPVPN eLite	300	108
10M Meg@POP IPVPN EthernetLink	5	268
10M Meg@POP IPVPN EthernetLink with Exchange Diversity	5	275
30M Meg@POP IPVPN Ethernetlink	N.A.	350
100M Meg@POP IPVPN EthernetLink	N.A.	840

The customised tariffs will be applicable to new, renewed and upgraded circuits subscribed under the Customised Scheme.

The Customised Scheme will be offered to the customer and other wholly-owned subsidiaries of the parent entity. For avoidance of doubt, circuits subscribed by the customer and other wholly-owned subsidiaries may be combined to meet the minimum circuit requirements.

The standard OTC will be waived for services subscribed under this Customised Scheme.

Each service subscribed under the customised scheme will be eligible for a Class of Service (COS) upgrade of up to 30% of the bandwidth with no change in the MRC. This 30% will be rounded down to the nearest COS bandwidth offered. Any additional COS required will be charged as per the prevailing List Price. The customer is eligible for waiver of COS Setup OTC for initial setup only. Applicable COS reconfiguration charges will apply.

Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years.

- 2. The contract term of the services subscribed under the Customised Scheme will be three (3) years.
- 3. The services offered under the Customised Scheme are subject to resource availability.
- 4. The customer shall not resell the services subscribed under the Customised Scheme.
- 5. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
- 6. (With effect from 26 April 2021) Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
- 7. All other standard prices, terms and conditions of the Singtel Meg@POP service shall remain applicable.

Suspension and Termination Provisions:

In the event the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term. The customer is eligible for a waiver of PTC of up to 25 circuits.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme will be offered to all similarly-situated customers who satisfy the following criteria:

- a) subscribes to a minimum of 300 Meg@POP IPVPN eLite, 5 Meg@POP IPVPN EthernetLink 10M, 5 Meg@POP IPVPN EthernetLink with Exchange Diversity 10M services under the Customised Scheme; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.