Effective Date: 1 April 2021

Name of Service: Singtel Gigawave Service. For more information refer to

www.singtel.com

**Description:** Customised Gigawave Service Scheme (Customised

Scheme)

## **Prices (including discounts):**

Service Description	Minimum	Monthly Recurring	One Time
	Quantity	Charge (MRC)	Charge (OTC)
10Gbps Gigawave Plus	1	\$5,880	Standard: \$4,000

The customised tariffs will be applicable to new, renewed and upgraded Gigawave circuits subscribed under the Customised Scheme.

## **Terms and Conditions:**

- 1. The contract term of the Customised Scheme is one (1) year.
- 2. The contract term of the services subscribed under the Customised Scheme is one (1) year.
- 3. The services subscribed under the Customised Scheme are subject to resource availability.
- 4. The customer is not allowed to resell the services subscribed under the Customised Scheme.
- 5. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
- 6. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
- 7. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

## **Suspension and Termination Provisions:**

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer is liable for a premature termination charge (PTC) of 100% of the remaining contract term.

For details, refer to www.singtel.com

## **Eligibility:**

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) is willing to subscribe to the minimum quantities as prescribed under the Customised Scheme;
- b) is a commercial bank<sup>1</sup> or institution offering financial-related services or has similar technical and security requirements;
- c) currently has or is willing to commit to a minimum annual spend of \$1 million on Singtel Group services; and
- d) accepts the terms and conditions of the Customised Scheme in its entirety.

<sup>&</sup>lt;sup>1</sup> A commercial bank is defined as any financial institution that has been issued a banking licence by the Monetary Authority of Singapore to operate in Singapore