

Effective Date: 1 January 2017

Name of Service: Singtel ISDN Service. *For more information refer to www.singtel.com.*

Description: Customised ISDN Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service/Value-Added Services Description	Minimum Quantity	Monthly Recurring Charge (MRC)	One-Time Charge (OTC)
ISDN30 Line Subscription	15	\$270	Waived
ISDN30 Exchange Diversity	5	\$134.50	Waived
ISDN30 Switch Diversity	5	\$134	Waived
DDI Number	1,600	\$7 (per block of 10 contiguous numbers)	Waived

The customer shall be eligible for up to 17 free VASes for each of the following services under the Customised Scheme:

- a. ISDN30 Multi-Line Hunting; and
- b. ISDN30 Caller Number Display.

The customised tariffs will be applicable to all new and renewed ISDN lines subscribed under the Customised Scheme.

For the avoidance of doubt, only standard OTC is waived.

Terms and Conditions:

1. (**With effect from 28 December 2021**) The contract term of the Customised Scheme is three (3) years with an option to extend by minimum two (2) years.

2. **(With effect from 28 December 2021)** The contract term of the services subscribed under the Customised Scheme is three (3) years with an option to extend by minimum two (2) years.
3. Upon the exercise of the extension, the MRC for DDI Numbers shall be waived for the extension period.
4. The services offered under the Customised Scheme are subject to resource availability.
5. **(With effect from 28 December 2021)** Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel ISDN service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

Refer to www.singtel.com

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) willing to commit to the minimum quantity requirements specified under the Customised Scheme; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.