

Effective Date: 10 December 2021

Name of Service: Singtel PhoneNet, ISDN, BizVoice, MetroEthernet, Gigawave and Meg@POP Service. *For additional details, refer to www.singtel.com*

Description: Customised PhoneNet, ISDN, BizVoice, MetroEthernet, Gigawave and Meg@POP service scheme (“**Customised Scheme**”)

Prices (including discounts):

Refer to Annex 2 for the customised tariffs.

The customised tariffs will be applicable to all new, renewed and upgraded circuits subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years with the option to extend another two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is as per the pricing tables.
3. The services offered under the Customised Scheme are subject to resource availability.
4. The customer shall not resell the services subscribed under the Customised Scheme “as is” or as standalone products.
5. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
6. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
7. All other standard prices, terms and conditions of the Singtel PhoneNet, ISDN, BizVoice, MetroEthernet, Gigawave and Meg@POP services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme before the end of the contract term, the customer shall be liable for prevailing premature termination charges.

Eligibility:

The Customised Scheme is offered to all similarly situated customers and their associated companies who satisfy the following criteria:

- a. currently has or is willing to subscribe to the following minimum volume of circuits:
 - i. 170 BizVoice lines;
 - ii. 1,600 PhoneNet lines;
 - iii. 5 MetroEthernet Point-to-Point circuits of at least 20Mbps bandwidth;
 - iv. 15 Meg@POP IPVPN EthernetLink circuits of at least 10Mbps bandwidth;and
- b. accept the terms and conditions of the Customised Scheme in its entirety.

For the avoidance of doubt, circuits subscribed by the customer and its associated companies can be combined to meet the minimum volume required. For similarly situated customers who wish to take up the Customised Scheme and similarly include their associated companies, they must define the list of associated companies.

Annex 2

Table 1

Service Description	Bandwidth in Mbps/Optical Interface	Contract Term	Monthly Recurring Charges (“MRC”) (\$ per circuit)	One Time Charge (“OTC”) (\$ per circuit) for Standard Installation
MetroEthernet Point-to-Point (PTP)	2Mbps	2 Years	\$530	Waived
MetroEthernet PTP	20Mbps	2 Years	\$1,077	Waived
MetroEthernet PTP	30Mbps	2 Years	\$1,249	Waived
MetroEthernet PTP	50Mbps	2 Years	\$1,547	Waived
MetroEthernet PTP	60Mbps	2 Years	\$1,761	Waived
MetroEthernet PTP	70Mbps	2 Years	\$1,981	Waived
MetroEthernet PTP	80Mbps	2 Years	\$2,202	Waived
MetroEthernet PTP	90Mbps	2 Years	\$2,416	Waived
MetroEthernet PTP	100Mbps	2 Years	\$2,582	Waived
MetroEthernet PTP	200Mbps	2 Years	\$2,654	Waived
Gigawave	1.25Gbps GE / 1.0625Gbps FC / FICON	2 Years	\$2,465	Waived
Gigawave with Path Diversity (PD)	1.25Gbps GE / 1.0625Gbps FC / FICON	2 Years	\$2,992	Waived
Gigawave	2Gbps FC / FICON	2 Years	\$3,800	Waived
Gigawave with PD	2Gbps FC / FICON	2 Years	\$4,556	Waived
Gigawave	4Gbps FC / FICON	2 Years	\$5,007	Waived
Gigawave with PD	4Gbps FC / FICON	2 Years	\$6,010	Waived
Gigawave	10Gbps GE / FC	2 Years	\$5,814	Waived
Gigawave with PD	10Gbps GE / FC	2 Years	\$6,256	Waived
Gigawave	100Gbps GE / FC	2 Years	\$20,250	Waived
Gigawave with PD	100Gbps GE / FC	2 Years	\$24,300	Waived
Meg@POP Ethernetlink	10	2 Years	\$327	Waived
Meg@POP Ethernetlink	20	2 Years	\$327	Waived
Meg@POP Ethernetlink	30	2 Years	\$387	Waived
Meg@POP Ethernetlink	40	2 Years	\$417	Waived
Meg@POP Ethernetlink	50	2 Years	\$446	Waived
Meg@POP Ethernetlink	60	2 Years	\$536	Waived
Meg@POP Ethernetlink	70	2 Years	\$536	Waived
Meg@POP Ethernetlink	80	2 Years	\$714	Waived

Meg@POP Ethernetlink	90	2 Years	\$714	Waived
Meg@POP Ethernetlink	100	2 Years	\$833	Waived
Meg@POP Ethernetlink	200	2 Years	\$952	Waived
Meg@POP Ethernetlink	300	2 Years	\$1,190	Waived
Meg@POP Ethernetlink	400	2 Years	\$1,428	Waived
Meg@POP Ethernetlink	500	2 Years	\$1,666	Waived
Meg@POP Ethernetlink	600	2 Years	\$1,904	Waived
Meg@POP Ethernetlink	700	2 Years	\$2,142	Waived
Meg@POP Ethernetlink	800	2 Years	\$2,380	Waived
Meg@POP Ethernetlink	900	2 Years	\$2,618	Waived
Meg@POP Ethernetlink	1000	2 Years	\$2,856	Waived
Meg@POP Ethernetlink	2000	2 Years	\$3,094	Waived
Meg@POP Ethernetlink	3000	2 Years	\$3,332	Waived
Meg@POP Ethernetlink	4000	2 Years	\$3,570	Waived
Meg@POP Ethernetlink	5000	2 Years	\$3,808	Waived
Meg@POP Ethernetlink	10000	2 Years	\$5,712	Waived
Meg@POP Ethernetlink Exchange Diversity	10	2 Years	\$425	Waived
Meg@POP Ethernetlink Exchange Diversity	20	2 Years	\$425	Waived
Meg@POP Ethernetlink Exchange Diversity	30	2 Years	\$506	Waived
Meg@POP Ethernetlink Exchange Diversity	40	2 Years	\$541	Waived
Meg@POP Ethernetlink Exchange Diversity	50	2 Years	\$583	Waived
Meg@POP Ethernetlink Exchange Diversity	60	2 Years	\$696	Waived
Meg@POP Ethernetlink Exchange Diversity	70	2 Years	\$696	Waived
Meg@POP Ethernetlink Exchange Diversity	80	2 Years	\$928	Waived
Meg@POP Ethernetlink Exchange Diversity	90	2 Years	\$928	Waived
Meg@POP Ethernetlink Exchange Diversity	100	2 Years	\$1,083	Waived
Meg@POP Ethernetlink Exchange Diversity	200	2 Years	\$1,238	Waived
Meg@POP Ethernetlink Exchange Diversity	300	2 Years	\$1,547	Waived
Meg@POP Ethernetlink Exchange Diversity	400	2 Years	\$1,856	Waived
Meg@POP Ethernetlink Exchange Diversity	500	2 Years	\$2,166	Waived
Meg@POP Ethernetlink Exchange Diversity	600	2 Years	\$2,475	Waived
Meg@POP Ethernetlink Exchange Diversity	700	2 Years	\$2,785	Waived

Meg@POP Ethernetlink Exchange Diversity	800	2 Years	\$3,094	Waived
Meg@POP Ethernetlink Exchange Diversity	900	2 Years	\$3,403	Waived
Meg@POP Ethernetlink Exchange Diversity	1000	2 Years	\$3,713	Waived
Meg@POP Ethernetlink Path Diversity	10	2 Years	\$595	Waived
Meg@POP Ethernetlink Path Diversity	20	2 Years	\$595	Waived
Meg@POP Ethernetlink Path Diversity	30	2 Years	\$696	Waived
Meg@POP Ethernetlink Path Diversity	40	2 Years	\$750	Waived
Meg@POP Ethernetlink Path Diversity	50	2 Years	\$803	Waived
Meg@POP Ethernetlink Path Diversity	60	2 Years	\$964	Waived
Meg@POP Ethernetlink Path Diversity	70	2 Years	\$964	Waived
Meg@POP Ethernetlink Path Diversity	80	2 Years	\$1,285	Waived
Meg@POP Ethernetlink Path Diversity	90	2 Years	\$1,285	Waived
Meg@POP Ethernetlink Path Diversity	100	2 Years	\$1,499	Waived
Meg@POP Ethernetlink Path Diversity	200	2 Years	\$1,785	Waived
Meg@POP Ethernetlink Path Diversity	300	2 Years	\$2,172	Waived
Meg@POP Ethernetlink Path Diversity	400	2 Years	\$2,618	Waived
Meg@POP Ethernetlink Path Diversity	500	2 Years	\$3,035	Waived
Meg@POP Ethernetlink Path Diversity	600	2 Years	\$3,570	Waived
Meg@POP Ethernetlink Path Diversity	700	2 Years	\$3,927	Waived
Meg@POP Ethernetlink Path Diversity	800	2 Years	\$4,332	Waived
Meg@POP Ethernetlink Path Diversity	900	2 Years	\$4,820	Waived
Meg@POP Ethernetlink Path Diversity	1000	2 Years	\$5,236	Waived
Meg@POP Ethernetlink with Disaster Recovery (DR)	512Kbps	2 Years	\$221	Waived
Meg@POP eLite	5M	2 Years	\$101	Waived
Meg@POP eLite	10M	2 Years	\$110	Waived
Meg@POP eLite	20M	2 Years	\$126	Waived
Meg@POP eLite	30	2 Years	\$139	Waived
Meg@POP eLite	40	2 Years	\$158	Waived
Meg@POP eLite	50	2 Years	\$170	Waived
Meg@POP eLite	60	2 Years	\$189	Waived
Meg@POP eLite	70	2 Years	\$202	Waived
Meg@POP eLite	80	2 Years	\$214	Waived
Meg@POP eLite	90	2 Years	\$221	Waived
Meg@POP eLite	100	2 Years	\$227	Waived
Meg@POP eLite	200	2 Years	\$252	Waived
Meg@POP eLite	300	2 Years	\$347	Waived
Meg@POP eLite	400	2 Years	\$441	Waived
Meg@POP eLite	500	2 Years	\$567	Waived
Meg@POP eLite	600	2 Years	\$662	Waived
Meg@POP eLite	700	2 Years	\$756	Waived
Meg@POP eLite	800	2 Years	\$851	Waived
Meg@POP eLite	900	2 Years	\$945	Waived

Meg@POP eLite	1000	2 Years	\$1,040	Waived
---------------	------	---------	---------	--------

Table 2

Service Description	Contract Term	MRC (\$ per circuit)	OTC (\$ per circuit) for Standard Installation
Bizvoice Starter Plan	2 Years	\$12	Waived
Bizvoice VAS Pack 1	2 Years	Waived	Waived
Bizvoice VAS Pack 3	2 Years	\$5	Waived
Multi-Line Hunt	2 Years	Waived	Waived

Table 3

Service Description	Contract Term	MRC (\$ per circuit)	OTC (\$ per circuit) for Standard Installation
ISDN2	2 Years	\$25	Waived
Multi Subscriber Number (8 numbers)	2 Years	\$3	Waived
ISDN2 Caller Number Non-Display	2 Years	\$4	Waived
ISDN10	2 Years	\$152	Waived
ISDN10 Caller Number Display	2 Years	\$72	Waived
ISDN30	2 Years	\$291	Waived (all zones)
ISDN30 DDI (block of 10)	2 Years	\$9	Waived
ISDN30 Caller Number Display	2 Years	\$72	Waived
ISDN30 Caller Number Non-Display	2 Years	\$72	Waived
ISDN30 Multi-Line Hunting	2 Years	\$32	Waived
Routing on Demand (Registration)	2 Years	\$16	Waived

Table 4

Service Description	Contract Term	MRC (\$ per circuit)	OTC (\$ per circuit) for Standard Installation
PhoneNet	2 Years	\$9.20	Waived
	4 Years	\$9	Waived
Caller ID	2 Years	Waived	Waived